Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman Provider Contact Phone: 707-407-4134 Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 263

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 21 Caucasian: 45 75-84: African American: 8 0 85+: Native American/Native Alaskan: 2 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 53 Asian Indian: **CLIENT GENDER** Cambodian: Male: 15 Chinese: Female: 38 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 53 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 40 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 29 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 1 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 42 2 5 Greatest Economic Need (Minority): Total: 53 Greatest Economic Need (Non-Minority): 34 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: *Cynthia Gehman* Provider Contact Phone: 707-407-4134 Provider Contact Email: *cgehman@lsnc.net*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				,
A1. Bankruptcy/Debt Collection:	1	11	1	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	2	5	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	27	10	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

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	amai			^^^	ontact Phone:			AAA Contact	Cmail.	
A Contact Na		- 6 N - wth 6		AAA C		0	1. (°)			
	Name: Legal Services		alifornia				ty(ies): Humboldt			
Provider C	Contact Name: Cynthia (Gehman		Provide	er Contact Phone: 70)7-407·	-4134	Provider Cont	act Email:	cgehman@lsnc.ne
VIDUAL RIGI	HTS									
G1. Immig	gration/Naturalization:		0			0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	on:	0			0	0		0	
G3. Other	Individual Rights:		0	ī ļ		0	0		0	
CELLANEOU	JS									
H1. Estate	e Planning/Wills/Trusts:		11]]	2	24	2		0	
H2. Advan	nce Health Care Directives	s (AHCD):	0	ī ļ		1	2		0	
H3. Financ	cial Powers of Attorney:		0	Ī ļ		0	0		0	
H4. Other	Miscellaneous:		0	ī j		0	0		0	
то	TAL CASES OPENED IN	N QUARTER:	60	0	TOTAL CASES CL	OSED	IN QUARTER BY	CASE CLOSE	CODE	
			r		TOTAL COUNSEL	Т	TOTAL LIMITED	TOTAL LEG	iAL	
					TO THE COUNTER					
					AND ADVICE	/	ADD. SERVICES	REPRESENTA	TION	
					AND ADVICE		ADD. SERVICES	REPRESENTA	TION 2	
т	OTAL ESTIMATED CASI	E WORK HOU	RS SPENT	:	AND ADVICE	/		REPRESENTA		
т	OTAL ESTIMATED CASI			je.	AND ADVICE 7	78	21	REPRESENTA		
T	OTAL ESTIMATED CASI			je.	AND ADVICE 7	78	21	REPRESENTA		
Т		OUTREACI	H/COMMUN	IITY EDI	AND ADVICE 7	78	21	REPRESENTA		
		OUTREACI PECIAL OUTR	H/COMMUN	VITIES	AND ADVICE 7 254 JCATION ACTIVITIE IN THE QUARTER:	78	21	REPRESENTA		
	TOTAL # OF SP	OUTREACH	H/COMMUN EACH ACTI ACTIVITY H	VITIES I	AND ADVICE 7 254 JCATION ACTIVITIE IN THE QUARTER:	78 F	21 TA 0 0	REPRESENTA		
TOTAL EST	TOTAL # OF SP TIMATED # OF SPECIAL INFORMA	OUTREACH PECIAL OUTR OUTREACH ATION ON CO	H/COMMUN EACH ACTI ACTIVITY H	VITIES I	AND ADVICE 7 254 JCATION ACTIVITIE IN THE QUARTER: IN THE QUARTER: EDUCATION PROGE	S DAT	O O ACTIVITIE	REPRESENTA	2	
	TOTAL # OF SP	OUTREACH	H/COMMUN EACH ACTI ACTIVITY H	VITIES I	AND ADVICE 7 254 JCATION ACTIVITIE IN THE QUARTER:	S DAT	O O ACTIVITIE	REPRESENTA	Est.	
TOTAL EST	TOTAL # OF SP TIMATED # OF SPECIAL INFORMA	OUTREACH PECIAL OUTR OUTREACH ATION ON CO	EACH ACTI ACTIVITY H	VITIES I	AND ADVICE 7 254 JCATION ACTIVITIE IN THE QUARTER: IN THE QUARTER: EDUCATION PROGE	SS DAT	O O ACTIVITIE	REPRESENTA	Est.	
TOTAL EST	TOTAL # OF SP TIMATED # OF SPECIAL INFORMA Location (If Applicable)	OUTREACH PECIAL OUTR OUTREACH ATION ON CO Topic	EACH ACTI ACTIVITY H	VITIES I	AND ADVICE 7 254 JCATION ACTIVITIE IN THE QUARTER: IN THE QUARTER: EDUCATION PROGE	RAMS/	O O ACTIVITIE	Est # of Participants	Est. Hours	
Date	TOTAL # OF SP TIMATED # OF SPECIAL INFORMA Location (If Applicable) HSRC	OUTREACH PECIAL OUTR OUTREACH ATION ON CO Topic Elder Law	EACH ACTI ACTIVITY H MMUNITY L	VITIES I	AND ADVICE 7 254 JCATION ACTIVITIE IN THE QUARTER: IN THE QUARTER: EDUCATION PROGF Target Senior	RAMS/	O O ACTIVITIE	Est # of Participants	Est. Hours	
Date 10/4/16 10/18/16	TOTAL # OF SP TIMATED # OF SPECIAL INFORMA Location (If Applicable) HSRC LSNC	OUTREACH PECIAL OUTR OUTREACH ATION ON CO Topic Elder Law Civil Clinic	EACH ACTI ACTIVITY F MMUNITY L Clinic	VITIES I	AND ADVICE 7 254 JCATION ACTIVITIE IN THE QUARTER: IN THE QUARTER: EDUCATION PROGE Target Senior Senior	RAMS/red Aud	O O ACTIVITIE	Est # of Participants 4	Est. Hours 2 0.5	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford AAA Contact Phone: 530-842-1687 AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530-646-4079 Provider Contact Email: ccobbaert@Isnc.net

Total Unduplicated Client Count for Quarter: 95

Total Cases Closed in Quarter: 103

Total Units of Service for Quarter (Unit=1 Hour): 530

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 65-74: 44 Caucasian: 85 75-84: African American: 19 0 85+: Native American/Native Alaskan: 2 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 95 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 36 Chinese: Female: 59 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 95 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 66 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 47 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 0 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 72 2 7 Greatest Economic Need (Minority): Total: 95 Greatest Economic Need (Non-Minority): 63 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford AAA Contact Phone: 530-842-1687 AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530-646-4079 Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)		ed by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representa
ONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	
A2. Contracts/Warranties:	0	0	0	
A3. Other Consumer/Finance:	0	0	0	
MPLOYMENT				
B1. Discrimination:	0	0	0	
B2. Other Employment:	0	0	0	
AMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	4	2	
C2. Conservatorship:	0	0	0	
C3. Other Family:	0	0	0	
EALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	
D2. Medicare:	1	0	0	
D3. Other Health/Community Based Care:	0	0	0	
DUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	45	46	7	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	10	3	
E3. Other Housing:	0	0	0	
COME MAINTENANCE				
F1. Social Security:	4	3	0	
F2. Supplemental Security Income (SSI):	5	3	0	
F3. Pensions/Retiree Benefits:	0	0	0	
F4. Other Income Maintenance:	5	2	1	

Fiscal Year: 2016-2017

Quarter: 2

		SA 2 Area An	ency on Agii	ng					
SA: 2	AAA Name: F	OA E Area Ag							
AA Contact Na	ame: Tabitha Ledford	d		AAA Contact Ph	none: <i>530-842</i>	2-1687	AAA Contact	Email: <i>tabi</i>	itha@psa2.org
Provider I	Name: Legal Service	s of Northern	California		Co	unty(ies): Lassen, M	lodoc, Shasta,	, Siskiyou,	, an
Provider C	Contact Name: Cathy C	Cobbaert		Provider Contac	ct Phone: 530-6	646-4079	Provider Cont	tact Email:	ccobbaert@lsnc.net
IVIDUAL RIGI	HTS								
G1. Immig	gration/Naturalization:		0		0	0		0	
G2. Elder A	Abuse/Neglect/Exploitat	tion:	0		0	0		0	
G3. Other	Individual Rights:		5		3	1		0	
CELLANEOU	IS								
H1. Estate	Planning/Wills/Trusts:		17		17	1		0	
H2. Advan	ice Health Care Directive	es (AHCD):	1		0	0		0	
H3. Financ	cial Powers of Attorney:		0		0	0		0	
H4. Other	Miscellaneous:		0		0	0		0	
TO	TAL CASES OPENED	IN QUARTER:	103	TOTAL	CASES CLOS	ED IN QUARTER BY	CASE CLOSE	CODE	
					COUNSEL ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEG REPRESENTA		
				AND		ADD. SERVICES	REPRESENTA		
т	OTAL ESTIMATED CA			AND	ADVICE 88	ADD. SERVICES	REPRESENTA	ATION	
т	OTAL ESTIMATED CA	OUTREAC	CH/COMMUN	504	ADVICE 88	ADD. SERVICES 15 DATA	REPRESENTA	ATION	
Date	CTAL ESTIMATED CA	OUTREAC	CH/COMMUN	504 ITY EDUCATION SPECIAL OUTRE	ADVICE 88 N ACTIVITIES I	ADD. SERVICES 15 DATA	REPRESENTA	ATION	
	Location	OUTREAC	CH/COMMUN MATION ON S utreach Activi	504 ITY EDUCATION SPECIAL OUTRE	88 N ACTIVITIES I EACH ACTIVIT Groups T	ADD. SERVICES 15 DATA JES	Est # of People	TION 0	
Date	Location (If Applicable)	INFORM Type of Or	CH/COMMUN MATION ON S utreach Activi	504 ITY EDUCATION SPECIAL OUTRE	88 N ACTIVITIES I EACH ACTIVIT Groups T Outreach	ADD. SERVICES 15 DATA JES	Est # of People Reached	Est. Hours	
Date 10/20/16	Location (If Applicable)	INFORM Type of Or	CH/COMMUN MATION ON S utreach Activi	504 ITY EDUCATION SPECIAL OUTRE	ADVICE 88 N ACTIVITIES I EACH ACTIVIT Groups T Outreach Seniors	ADD. SERVICES 15 DATA JES	Est # of People Reached	Est. Hours	
Date 10/20/16 11/3/16	Location (If Applicable) Lassen County Yreka Roderick Senior	Senior He Siskiyou C	CH/COMMUN MATION ON S utreach Activi	TO SPECIAL OUTRE	ADVICE 88 N ACTIVITIES I EACH ACTIVIT Groups T Outreach Seniors Seniors	ADD. SERVICES 15 DATA JES	Est # of People Reached 20 29	Est. Hours	
Date 10/20/16 11/3/16 12/7/16 12/20/16 TOTAL EST	Location (If Applicable) Lassen County Yreka Roderick Senior Center VSSC TOTAL # OF STIMATED # OF SPECIAL INFORM	Senior He Siskiyou C Probate Staff President OUTREACH MATION ON CO	CH/COMMUN MATION ON S utreach Activit ealth Fair County Fraud entation re se	TOTAL OUTRE	ADVICE 88 N ACTIVITIES I Groups T Outreach Seniors Seniors Seniors Staff QUARTER: QUARTER:	ADD. SERVICES 15 DATA IES argeted By 4 17 IIS/ACTIVITIE	Est # of People Reached 20 29 23	Est. Hours 6.5 4 5	
Date 10/20/16 11/3/16 12/7/16 12/20/16	Location (If Applicable) Lassen County Yreka Roderick Senior Center VSSC TOTAL # OF S	Senior He Siskiyou C Probate Staff Pres	CH/COMMUN MATION ON S utreach Activit ealth Fair County Fraud eentation re se REACH ACTI H ACTIVITY H	TTY EDUCATION SPECIAL OUTRE Ity Prevention Fair enior services VITIES IN THE CHOURS I	ADVICE 88 N ACTIVITIES I EACH ACTIVIT Groups T Outreach Seniors Seniors Seniors Staff QUARTER:	ADD. SERVICES 15 DATA IES argeted By 4 17 IIS/ACTIVITIE	Est # of People Reached 20 29 23	Est. Hours 6.5 4 5	

Fiscal Year: 2016-2017

Quarter: 2

Provider Name: Loc			AAA Contact Email: tabitha@psa2.org
Provider Name. Leg	al Services of Northern California	County(ies):	Lassen, Modoc, Shasta, Siskiyou, an
Provider Contact Nam	e: Cathy Cobbaert	Provider Contact Phone: 530-646-4079	Provider Contact Email: ccobbaert@lsnc.net
Health Co	enter Probate	Seniors	20 7

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@lsnc.net or bseg

Total Unduplicated Client Count for Quarter: 119

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 843

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 43 Caucasian: 102 75-84: African American: 28 1 85+: Native American/Native Alaskan: 15 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 119 Asian Indian: **CLIENT GENDER** Cambodian: Male: 40 Chinese: Female: 79 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 119 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 87 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: 76 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 41 0 Greatest Economic Need (Minority): Total: 9 119 Greatest Economic Need (Non-Minority): 67 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@lsnc.net or bseg

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	9	0	(
A2. Contracts/Warranties:	3	3	0	(
A3. Other Consumer/Finance:	3	4	2	(
EMPLOYMENT				
B1. Discrimination:	0	0	0	
B2. Other Employment:	1	1	0	
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	(
C2. Conservatorship:	0	0	0	
C3. Other Family:	0	0	0	(
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	6	2	
D2. Medicare:	2	1	1	
D3. Other Health/Community Based Care:	1	0	0	
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	43	14	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	14	1	
E3. Other Housing:	0	0	0	
INCOME MAINTENANCE				
F1. Social Security:	4	4	0	:
F2. Supplemental Security Income (SSI):	5	1	2	
F3. Pensions/Retiree Benefits:	0	0	0	
F4. Other Income Maintenance:	0	0	1	

Fiscal Year: 2016-2017

Quarter: 2

uarter. 2								
PSA: 3	AAA Name:	Area 3						
AAA Contact Nar	ne: <i>Mary Neumani</i>	1	AAA	Contact Phone	: 530-89 8	3-5961	AAA Contact Er	nail: mneumann@csuchico.edu
Provider N	ame: Legal Service	es of Northern Ca	alifornia		Co	unty(ies): Butte, Co	olusa, Glenn, Plui	mas, Teham
Provider Co	ontact Name: <i>Jennife</i>	er Haffner or Bar	bara Sega Prov	vider Contact Ph	one: <i>530-3</i>	345-9491	Provider Contac	t Email: jhaffner@lsnc.net or bse
NDIVIDUAL RIGH	TS							
G1. Immigr	ation/Naturalization:	l	0		0	(0
G2. Elder A	buse/Neglect/Exploita	ition:	0		0	(0
G3. Other I	ndividual Rights:	J	4		3	(0
IISCELLANEOUS	3							
H1. Estate I	Planning/Wills/Trusts:	I	11		7	6		0
H2. Advanc	e Health Care Directiv	ves (AHCD):	7		3			0
H3. Financia	al Powers of Attorney	:	7		4] 3		0
H4. Other N	liscellaneous:	l l	0		0	(0
тот	AL CASES OPENED	IN QUARTER:	119	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE
			113	TOTAL COU	NSEL	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATI	
				711107101	103	36		8
	T	or work hou			105	, 30	,	o de la companya de l
10	TAL ESTIMATED CA	ASE WORK HOU	RS SPENT:	794				
		OUTREACH	/COMMUNITY E	DUCATION AC	TIVITIES [DATA		
		INFORMA	ATION ON SPEC	IAL OUTREAC	ACTIVIT	ES		
Date	Location (If Applicable)	Type of Out	reach Activity		Groups Ta Outreach	argeted By	Est # of Es People Ho Reached	t. ours
10/15/16	Butte Co.	Paradise Fa Fair	mily Resource Ce	enter Outreach	Providers	& Consumers	200	4.5
11/18/16	Butte Co.	NAMI Outre	ach		Providers		20	2.5
11/18/16	Tehama Co.	Project Hon	neless Connect		Consume	rs	100	17
12/7/16	Butte Co.	Catalyst Do	mestic Violence		Providers		10	1.5
TOTAL EST	TOTAL # OF	SPECIAL OUTRE				26	,	
	INFOR	MATION ON COM	MUNITY LEGA	L EDUCATION	PROGRAM	IS/ACTIVITIE		
Date	Location (If Applicable)	Topic			Targeted	Audience	Est # of E Participants H	st. ours
10/27/16	Tehama Co.	Expect More	e Tehama Confer	rence	Providers		200	2
					,			

Fiscal Year: 2016-2017

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@lsnc.net or bseg

10/28/16	Tehama Co.	Elder Services Coordinating Council - Housing Subcommittee	Providers	6	3.5
11/3/16	Butte Co.	MDT Meeting	Providers	20	2
11/14/16	Plumas Co.	MDT Meeting	Providers	10	4
11/29/16	Tehama Co.	Elder Services Coordinating Council- Housing Subcommittee	Providers	5	2.5
12/1/16	Butte Co.	MDT Meeting	Providers	21	2
12/12/16	Plumas Co.	MDT Meeting	Providers	4	5
12/20/16	Butte Co.	Greater Chico Homeless Task Force	Providers	26	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530-742-8289 Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 60

Total Cases Closed in Quarter: 40

Total Units of Service for Quarter (Unit=1 Hour): 429

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 8 Two or More Races: 65-74: 19 Caucasian: 57 75-84: African American: 26 1 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 60 Asian Indian: **CLIENT GENDER** Cambodian: Male: 20 Chinese: Female: 40 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 60 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 12 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 36 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 1 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 18 0 7 Greatest Economic Need (Minority): Total: 60 Greatest Economic Need (Non-Minority): 18 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530-742-8289 Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	1	3	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	1	1	0
D2. Medicare:	0	0	1	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	8	4	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	2	7	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4	AAA Name: Are	ea 4 Agency o	on Aging				
AAA Contact Na	ame:		AAA	Contact Phone:		AAA Contact Email:	
Provider	Name: Yuba Sutter Leg	gal Center		Co	unty(ies): Sutter and	Yuba Counties	
Provider C	Contact Name: Susan To	ownsend	Prov	ider Contact Phone: 530- 2	742-8289	Provider Contact Email	: susan@yslegal.comcastb
INDIVIDUAL RIG	HTS						
G1. Immig	gration/Naturalization:		0	0	0	0	
G2. Elder	Abuse/Neglect/Exploitatio	n:	4	0	0	0	,
G3. Other	Individual Rights:		0	0	1	0	•
MISCELLANEOU	IS						
H1. Estate	e Planning/Wills/Trusts:		8	1	2	0	,
H2. Advan	ice Health Care Directives	(AHCD):	14	1	6	0	•
H3. Financ	cial Powers of Attorney:		3	0	3	0	7
H4. Other	Miscellaneous:		0	0	0	0	
то	TAL CASES OPENED IN	N QUARTER:	69	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
			J 09	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	-
				AND ADVICE	ADD. SERVICES	REPRESENTATION	-
				13	27	0	
T	OTAL ESTIMATED CASI	E WORK HOU	IRS SPENT:	426			
		OUTREACE	H/COMMUNITY F	DUCATION ACTIVITIES I	ΣΑΤΑ		
		COTTLACT	I/OOMMONTT L	DOCATION ACTIVITIES I	ZATA		
	TOTAL # OF SP	ECIAL OUTR	EACH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ES	TIMATED # OF SPECIAL				0		
					Ţ.]
			MMUNITY LEGAL	_ EDUCATION PROGRAI			
Date	Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
11/14/16	Daughters of	Will Differe	nces	Seniors		101 1	
11/11/10	Leisure	Will Billere		Schlors			
12/12/16	Daughters of Leisure	Healthcare	Directives	Seniors		98 1	
12/27/16	Yuba County Senior Center	Medicare C	Changes	Seniors		17 1	
TOT	AL # OF COMMUNITY LE	EGAL EDUCA		S IN THE CHAPTED.	2		
	MATED # OF COMMUNITY LE			_	3		
IOTAL ESTIN	NIA I ED # OF COMINIONI	II LEGAL ED	OCATION HOUR	SIN INE WUARTER:	3		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 119

Total Cases Closed in Quarter: 129

Total Units of Service for Quarter (Unit=1 Hour): 928

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 34 Two or More Races: 65-74: 48 Caucasian: 95 75-84: African American: 27 5 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 119 Asian Indian: **CLIENT GENDER** Cambodian: Male: 37 Chinese: Female: 82 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 119 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 65 Vietnamese: 0 Homebound: Guamanian: 12 0 Lives Alone: Hawaiian: 75 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 66 4 Greatest Economic Need (Minority): Total: 9 119 Greatest Economic Need (Non-Minority): 43 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART d by Case Closing Code & L	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representatio
ONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		13	12	0	
A2. Contracts/Warranties:		6	6	0	
A3. Other Consumer/Finance:		2	3	0	
MPLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		2	2	0	
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		4	5	0	
C2. Conservatorship:		0	0	0	
C3. Other Family:		1	1	0	
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	1	0	
D2. Medicare:		0	0	0	
D3. Other Health/Community Based Care:		1	0	0	
OUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		34	36	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		6	7	0	
E3. Other Housing:		6	5	0	
COME MAINTENANCE					
F1. Social Security:		6	7	0	
F2. Supplemental Security Income (SSI):		0	1	0	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:		3	1	0	

Fiscal Year: 2016-2017

11/15/16

Grass Valley

*CIA - Gender Support Group

Quarter: 2

A Contact Nar	me: Dave Soto		AA	A Contact Phone	e: 916-486	-1876	AAA Con	tact Email: d :	soto@a4aa.com
Provider N	lame: Legal Services of	Northern Calif	ornia		Co	unty(ies): <i>Nevada, F</i>	Placer		
Provider Co	ontact Name: W.H. (Herb)) Whitaker	Pro	ovider Contact Ph	hone: <i>530-2</i>	17-4026	Provider	Contact Ema	il: hwhitaker@lsnc.ne
IVIDUAL RIGH	ITS								
G1. Immigr	ration/Naturalization:		0		0	0		C	
G2. Elder A	buse/Neglect/Exploitation:		6		6	0		C	
G3. Other I	Individual Rights:		0		0	0		C	
CELLANEOUS	5								
H1. Estate	Planning/Wills/Trusts:		28		28	0		C	
H2. Advanc	ce Health Care Directives (A	AHCD):	4		4	0		C	
H3. Financi	al Powers of Attorney:		0		0	0		C	
H4. Other N	Miscellaneous:		1		2	0		C)
TOI	TAL CACES OPENED IN C						0405.01.0		
	TAL CASES OPENED IN G	QUARTER:	123	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLC	SED CODE	
	TAL CASES OPENED IN G	QUARTER:	123	TOTAL CA TOTAL COU AND ADV	JNSEL	TOTAL LIMITED ADD. SERVICES	TOTAL	LEGAL ENTATION	_
	AL CASES OPENED IN G	QUARTER:	123	TOTAL COL	JNSEL	TOTAL LIMITED	TOTAL REPRESE	LEGAL	⊣ =
		ŗ		TOTAL COU	UNSEL VICE	TOTAL LIMITED ADD. SERVICES	TOTAL REPRESE	LEGAL ENTATION	⊣ =
	OTAL ESTIMATED CASE V	WORK HOURS	SPENT:	TOTAL COU AND ADV	UNSEL VICE	TOTAL LIMITED ADD. SERVICES	TOTAL REPRESE	LEGAL ENTATION	⊣ =
	OTAL ESTIMATED CASE V	WORK HOURS	SPENT:	TOTAL COU	UNSEL VICE	TOTAL LIMITED ADD. SERVICES	TOTAL REPRESE	LEGAL ENTATION	⊣ =
	OTAL ESTIMATED CASE V	WORK HOURS	SPENT:	907 EDUCATION AC	UNSEL VICE 127	TOTAL LIMITED ADD. SERVICES 0	TOTAL REPRESE	LEGAL ENTATION	⊣ =
то	TOTAL # OF SPEC	WORK HOURS OUTREACH/CO	SPENT: OMMUNITY	907 EDUCATION AC	UNSEL VICE 127 CTIVITIES D RTER:	TOTAL LIMITED ADD. SERVICES 0 ATA	TOTAL REPRESE	LEGAL ENTATION	⊣ =
то	TOTAL # OF SPECIAL O	WORK HOURS OUTREACH/CO CIAL OUTREACH OUTREACH AC	SPENT: OMMUNITY CH ACTIVITII	907 EDUCATION ACES IN THE QUARS IN THE QUA	UNSEL VICE 127 CTIVITIES D RTER:	TOTAL LIMITED ADD. SERVICES 0 ATA 0 0	TOTAL REPRESE	LEGAL ENTATION	⊣ =
TOTAL EST	TOTAL # OF SPECIAL O	WORK HOURS OUTREACH/CO CIAL OUTREACH OUTREACH ACT	SPENT: OMMUNITY CH ACTIVITII	907 EDUCATION AC	INSEL VICE 127 CTIVITIES E RTER: PROGRAM	TOTAL LIMITED ADD. SERVICES	TOTAL REPRESE	LEGAL :NTATION 2	⊣ =
TOTAL EST	TOTAL # OF SPECIAL O INFORMATI Location (If Applicable)	WORK HOURS OUTREACH/CO CIAL OUTREACH OUTREACH ACT ON ON COMM Topic	SPENT: OMMUNITY CH ACTIVITII TIVITY HOUI UNITY LEGA	907 EDUCATION ACES IN THE QUARS IN THE QUARLEDUCATION	Targeted A	TOTAL LIMITED ADD. SERVICES	TOTAL REPRESE	LEGAL :NTATION 2	⊣ =
TOTAL EST	TOTAL # OF SPECIAL O INFORMATI Location	WORK HOURS OUTREACH/CO CIAL OUTREACH OUTREACH ACT	SPENT: OMMUNITY CH ACTIVITII TIVITY HOUI UNITY LEGA	907 EDUCATION ACES IN THE QUARS IN THE QUARLEDUCATION	TIVITIES DE RETER: PROGRAM Targeted A	TOTAL LIMITED ADD. SERVICES	TOTAL REPRESE	LEGAL ENTATION 2	⊣ =
TOTAL EST	TOTAL # OF SPECIAL O INFORMATI Location (If Applicable) Mercy Retreat	WORK HOURS OUTREACH/CO CIAL OUTREACH OUTREACH ACT ON ON COMM Topic *CIA - Services	SPENT: OMMUNITY CH ACTIVITII TIVITY HOUI UNITY LEGA	907 EDUCATION ACES IN THE QUARS IN THE QUARLEDUCATION	INSEL VICE 127 CTIVITIES D RTER: RTER: PROGRAM Targeted A Regional 3 Seniors as	TOTAL LIMITED ADD. SERVICES	Est # of Particip	Est. ants Hours	⊣ =
TOTAL EST	TOTAL # OF SPECIAL O INFORMATI Location (If Applicable) Mercy Retreat Center, Auburn Auburn Renewal	WORK HOURS OUTREACH/CO CIAL OUTREACH OUTREACH ACT ON ON COMM Topic *CIA - Services County *CIA - Placer E	SPENT: CH ACTIVITIE TIVITY HOUSE S for Older Activity LEGA Empowering Prep for Place	907 EDUCATION AC ES IN THE QUA RS IN THE QUA AL EDUCATION dults in Placer	INSEL VICE 127 CTIVITIES D RTER: RTER: PROGRAM Targeted A Regional 3 Seniors as	TOTAL LIMITED ADD. SERVICES 0 ATA 0 0 S/ACTIVITIE Audience Service Providers for and Persons in Crisis.	Est # of Particip	Est. ants Hours	⊣ =

Transgender persons and Support

Services

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

11/17/16	Auburn	*CIA- Placer Community Foundation Board of Directors - LSNC services & housin2	Community Members	14
11/29/16	Placer County Library	Placer Aging and Resource Connection Advisory Committee SWOT	Community Leaders in Aging and Disability Services	20
11/2016	Auburn	Planning and Prep CI activities	Seniors and Support Services Workers	20
12/7/2016	Seniors I&A Auburn, CA	*Community Information Activity/Presentation*	Senior Information & Service Providers	14
12/2016	Auburn	Planning and Prep Cl activities	Seniors and Support Services Workers	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeen Thorpe AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 200

Total Cases Closed in Quarter: 277

Total Units of Service for Quarter (Unit=1 Hour): 642

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 49 Two or More Races: 65-74: Caucasian: 94 116 75-84: African American: 44 41 85+: Native American/Native Alaskan: 0 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 200 Asian Indian: **CLIENT GENDER** Cambodian: Male: 74 Chinese: Female: 126 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 200 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 134 Vietnamese: Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 118 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 5 Race Unknown/Some Other Race: 27 Client Declined to Provide Information: Rural: 1 9 Greatest Economic Need (Minority): Total: 26 200 Greatest Economic Need (Non-Minority): 103 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

19

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeen Thorpe AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co			ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	11	0	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	6	8	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	0	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	100	111	7	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	13	0	0
E3. Other Housing:	9	14	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	7	3	5	2
F3. Pensions/Retiree Benefits:	3	8	2	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2016-2017

Quarter: 2

Quarter: 2								
PSA: 4	AAA Name: Ar	ea 4 Agency on	Aging					
AAA Contact Na	me: Janeen Thorpe		AA	AA Contact Phone	:		AAA Contact Email:	
Provider N	lame: Sacramento Se	nior Legal Serv	ices		Cou	ınty(ies): Sacramen	to	
Provider Co	ontact Name: Rachel B	aca	Pr	ovider Contact Ph	one: <i>916-55</i>	51-2144	Provider Contact Email	rbaca@lsnc.net
INDIVIDUAL RIGH	ITS							
G1. Immigr	ration/Naturalization:		0		0	1	0	
G2. Elder A	buse/Neglect/Exploitation	on:	10		15	1	0	
G3. Other I	Individual Rights:		5		11	1	0	
MISCELLANEOUS	3							
H1. Estate	Planning/Wills/Trusts:		27		37	0	0	
H2. Advanc	ce Health Care Directives	(AHCD):	2		5	0	0	
H3. Financi	al Powers of Attorney:		3		3	0	0	
H4. Other N	Miscellaneous:	Ī	0		0	0	0	
TO1	TAL CASES OPENED II	N QUARTER:	211	TOTAL CAS	SES CLOSE	ED IN QUARTER BY C	ASE CLOSED CODE	
		,		TOTAL COU	-	TOTAL LIMITED	TOTAL LEGAL	
				AND ADV		ADD. SERVICES	REPRESENTATION	
					257	18	2	
тс	TAL ESTIMATED CAS	E WORK HOUR	S SPENT:	625				
		OUTREACH/0	COMMUNITY	EDUCATION AC	TIVITIES D	ATA		
		INFORMAT	TON ON SPE	ECIAL OUTREACH	H ACTIVITIE	ES		
Date	Location (If Applicable)	Type of Outre	ach Activity		Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached	
10/27/16	Mercy Housing Creekview Manor	Overview of S Health/Resou		at	Seniors		7 2.2	
	TOTAL # OF SE	PECIAL OUTREA	ACH ACTIVIT	IES IN THE QUAF	RTER:	1		
TOTAL EST	IMATED # OF SPECIAL					2		
				AL EDUCATION		_		
Dete			WONITY LEG	IAL EDUCATION			Fab Wast Fab	
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Est. Participants Hours	
10/13/16	Elk Grove Senior Center	Overview of S A4AA Public I		at	Service Pro	oviders	25 2.8	
10/25/16	Eskaton Community Center in Carmichael	Overview of S A4AA Public I		at	Social Wor	rkers	42 2.1	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeen Thorpe AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916-551-2144 Provider Contact Email: rbaca@lsnc.net

11/2/16	Sac Unified School District	Public Benefits Training	Social Workers	33	3.7
11/3/16	Sac Unified School District	Public Benefits Training	Social Workers	12	3.5
11/4/16	ACC Senior Services	Social Security	Seniors	15	2.9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 169

Total Units of Service for Quarter (Unit=1 Hour): 272

CLIENT CH		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	33	Two or More Races:	0
65-74:	35	Caucasian:	55
75-84:	26	African American:	7
85+:	9	Native American/Native Alaskan:	3
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	103	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	40	Chinese:	2
Female:	63	Filipino:	1
Client Declined to Provide Information:	0	Japanese:	1
Total:	103	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	71	Vietnamese:	0
Homebound:	4	Guamanian:	0
Lives Alone:	50	Hawaiian:	0
Institutionalized:	2	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	6	Other Asian/Pacific Islander:	0
Limited English:	20	Race Unknown/Some Other Race:	32
Rural:	18	Client Declined to Provide Information:	1
Greatest Economic Need (Minority):	34	Total:	103
Greatest Economic Need (Non-Minority):	18		
Greatest Economic Need (Minority Status Unknow	vn): 0		
CLIENT ETHNICITY			

29

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	7	9	1
A2. Contracts/Warranties:	7	5	5	0
A3. Other Consumer/Finance:	9	11	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	5	1	2
D2. Medicare:	4	2	0	1
D3. Other Health/Community Based Care:	1	0	1	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	40	28	12	11
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	5	0	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	1	2	0
F2. Supplemental Security Income (SSI):	4	3	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	4	2	4	0

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П		13	La		cai.	ZU I	10-2	ZU.	

Qua	artei	r: 2
-	41 (0)	

A Contact Nan	ne:		A	AA Contact Phone:			AAA Contact Email:	
Provider N	ame: Legal Services o	f Northern Cal	ifornia		Cou	inty(ies): Yolo		
Provider Co	ontact Name: Alysa Mey	er	Pi	rovider Contact Phone	: 530-6 6	62-1065	Provider Contact Em	ail: ameyer@lsnc.net
DIVIDUAL RIGH	TS							
G1. Immigra	ation/Naturalization:		3		0	2		0
G2. Elder Al	buse/Neglect/Exploitation	: [8		7	3		2
G3. Other I	ndividual Rights:	Г	2		3	1		0
SCELLANEOUS	3	_						
H1. Estate F	Planning/Wills/Trusts:	Г	12		7	6		0
H2. Advance	e Health Care Directives ((AHCD):	8		6	3		0
H3. Financia	al Powers of Attorney:	Г	0		0	0		0
H4. Other M	liscellaneous:		0		0	0		0
	AL CASES OPENED IN		136	TOTAL COUNSE AND ADVICE	L	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	8
ТО	TAL ESTIMATED CASE			265 Y EDUCATION ACTIV	TIES D	ATA		
	TOTAL # OF SPE	OUTREACH/	ACH ACTIVITY	TIES IN THE QUARTE	R:	0		
TOTAL ESTI	TOTAL # OF SPE MATED # OF SPECIAL O	OUTREACH/CECIAL OUTREACH ACTION ON COM	ACH ACTIVITY	TIES IN THE QUARTE URS IN THE QUARTE GAL EDUCATION PRO	R: R: CONTRACT	0 0 S/ACTIVITIE	Ect # of Ect	
	TOTAL # OF SPE	OUTREACH/	ACH ACTIVITY	TIES IN THE QUARTE URS IN THE QUARTE GAL EDUCATION PRO	R: R: COMMITTEE	0	Est # of Est. Participants Hours	
TOTAL ESTI	TOTAL # OF SPE MATED # OF SPECIAL (INFORMAT Location	OUTREACH/CECIAL OUTREACH ACTION ON COM	COMMUNITY ACH ACTIVITY CTIVITY HOL	TIES IN THE QUARTE URS IN THE QUARTE GAL EDUCATION PRO	R: R: COMMITTEE	0 0 S/ACTIVITIE		
TOTAL ESTI	TOTAL # OF SPE MATED # OF SPECIAL (INFORMAT Location (If Applicable) Esparto-Avance	OUTREACH/GECIAL OUTREACH ACTION ON COM	COMMUNITY ACH ACTIVITY CTIVITY HOU MUNITY LEC	TIES IN THE QUARTE URS IN THE QUARTE GAL EDUCATION PRO Ta Old fal on in	R: R: CORAM	0 0 S/ACTIVITIE audience	Participants Hours	r

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas` AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415-492-0230 ext. 303 Provider Contact Email: Dlevin@legalaidmarin.org

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 119

Total Units of Service for Quarter (Unit=1 Hour): 357

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 12 Two or More Races: 65-74: 32 Caucasian: 48 75-84: African American: 9 5 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 61 Asian Indian: **CLIENT GENDER** Cambodian: Male: 16 Chinese: Female: 45 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 61 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 22 Vietnamese: 0 Homebound: Guamanian: 19 0 Lives Alone: Hawaiian: 28 Institutionalized: Samoan: 25 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: 2 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 0 61 Greatest Economic Need (Non-Minority): 10 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2016-2017

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas` AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415-492-0230 ext. 303 Provider Contact Email: Dlevin@legalaidmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	5	10	1	0	
A2. Contracts/Warranties:	3	4	0	0	
A3. Other Consumer/Finance:	3	8	3	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	3	1	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	3	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	12	22	7	3	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	9	11	1	1	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	2	0	0	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 5 AAA Name: Marin County	Division of Aging ar	nd Adult Services			
AAA Contact Name: Ana Bagtas`	AAA (Contact Phone: 415-473-	6947	AAA Contact Email: aba	agtas@marincounty.org
Provider Name: Legal Aid of North Bay		Cou	ınty(ies): Marin Cou	nty	
Provider Contact Name: David Levin	Provid	der Contact Phone: 415-49	92-0230 ext. 303	Provider Contact Email	: Dlevin@legalaidmarin.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	4	5	2	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	12	30	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	7	2	0	0	
TOTAL CASES OPENED IN QUARTER	R: 61	TOTAL CASES CLOSE	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		100	15	4	
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	357			
OUTREA	CH/COMMUNITY ED	OUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUT			0		
TOTAL ESTIMATED # OF SPECIAL OUTREAC	H ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUC	CATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E			0		
TOTAL COMMATED # OF COMMONT LEGAL I		III IIIE GOAITIEIL	U		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 681

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 14 Two or More Races: 65-74: 18 Caucasian: 1 75-84: African American: 7 0 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 4 Total: 45 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 21 Chinese: 40 Female: 24 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 45 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 10 Homebound: Guamanian: 0 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 37 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 35 47 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	5	4	0	2
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	23	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	14	0	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6	AAA Name: Dep	partment of A	Aging and Ad	lult Services A	IAA			
AAA Contact Nan	ne: <i>Michael Zaugg</i>			AAA Contact F	Phone: 415-35	5-6790	AAA Contact Email: mie	chael.zaugg@sfgov.org
Provider N	ame: Asian American	s Advancing	Justice - As	ian Law Cauc	us Co	ounty(ies): San Franc	risco	
Provider Co	ontact Name: Irma Aron	ce, Grants a	nd Admini	Provider Conta	ct Phone: 415-8	396-1701	Provider Contact Email:	: irmaa@advancingjustice-
INDIVIDUAL RIGH	TS							
G1. Immigr	ation/Naturalization:		11		8	0	1	
G2. Elder Al	buse/Neglect/Exploitation	ո։	0		0	0	0	
G3. Other I	ndividual Rights:		0		0	0	0	
MISCELLANEOUS	3							
H1. Estate F	Planning/Wills/Trusts:		0		0	0	0	
H2. Advanc	e Health Care Directives	(AHCD):	0		0	0	0	
H3. Financia	al Powers of Attorney:		0		0	0	0	
H4. Other M	liscellaneous:		4		1	1	0	
тот	AL CASES OPENED IN	QUARTER:	45	ТОТА	L CASES CLOS	SED IN QUARTER BY	CASE CLOSED CODE	
				_	COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND) ADVICE	ADD. SERVICES	REPRESENTATION	
					29	1	8	
то	TAL ESTIMATED CASE	WORK HOL	JRS SPENT:	678	•			
		OUTREAC	H/COMMUNI	TY EDUCATIO	N ACTIVITIES I	DATA		
		INFORM	ATION ON S	PECIAL OUTR	EACH ACTIVIT	IES		
Date	Location (If Applicable)	Type of Ou	treach Activit	у	Groups T Outreach	argeted By	Est # of Est. People Hours Reached	
11/16/16	Dementia Family Caregiver Support Group 408 22nd Ave. SF	KYR Traini increaces	ng- SSI and U	Inlawful rent			12 3	
	TOTAL # OF SPI	ECIAL OUTR	EACH ACTIV	ITIES IN THE	QUARTER:	1		
TOTAL ESTI	MATED # OF SPECIAL	OUTREACH	ACTIVITY H	OURS IN THE	QUARTER:	3		
	# OF COMMUNITY LE				_	0		
TOTAL ESTIM	ATED # OF COMMUNIT	Y LEGAL ED	DUCATION H	OURS IN THE	QUARTER:	0		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415-575-4507 Provider Contact Email: Ichiera@laesf.org

Total Unduplicated Client Count for Quarter: 165

Total Cases Closed in Quarter: 154

Total Units of Service for Quarter (Unit=1 Hour): 2284

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 82 Caucasian: 65 75-84: African American: 34 21 85+: Native American/Native Alaskan: 16 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 165 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 61 Chinese: 28 Female: 104 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 165 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 106 Homebound: Guamanian: 41 0 Lives Alone: Hawaiian: 88 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 1 Limited English: 40 Race Unknown/Some Other Race: 40 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 165 57 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 9 **CLIENT ETHNICITY**

21

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415-575-4507 Provider Contact Email: Ichiera@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	э)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	8	7	0	5	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	3	0	1	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	3	1	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	2	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	1	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	96	45	3	35	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0	
E3. Other Housing:	0	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	2	1	0	0	
F2. Supplemental Security Income (SSI):	28	25	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Ad	dult Services AAA	
AAA Contact Name: Michael Zaugg	AAA Contact Phone: 415-355-6790	AAA Contact Email: michael.zaugg@sfgov.org
Provider Name: Legal Assistance to the Elderly	County(ies): San France	cisco
Provider Contact Name: Laura Slade Chiera	Provider Contact Phone: 415-575-4507	Provider Contact Email: Ichiera@laesf.org
INDIVIDUAL RIGHTS		
G1. Immigration/Naturalization:	0 0	0
G2. Elder Abuse/Neglect/Exploitation: 12	6 1	3
G3. Other Individual Rights: 0	0 0	0
MISCELLANEOUS		
H1. Estate Planning/Wills/Trusts:	2 0	3
H2. Advance Health Care Directives (AHCD):	2 0	0
H3. Financial Powers of Attorney:	1 0	0
H4. Other Miscellaneous: 6	4 2	0
TOTAL CASES OPENED IN QUARTER: 165	TOTAL CASES CLOSED IN QUARTER BY	CASE CLOSED CODE
·	TOTAL COUNSEL TOTAL LIMITED AND ADVICE ADD. SERVICES	TOTAL LEGAL REPRESENTATION
	100 7	47
TOTAL ESTIMATED CASE WORK HOURS SPENT:	2284	
OUTREACH/COMMUNI	TY EDUCATION ACTIVITIES DATA	
TOTAL # OF SPECIAL OUTREACH ACTIV	/ITIES IN THE QUARTER: 0	
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY H		
	,	
TOTAL # OF COMMUNITY LEGAL EDUCATION PROG	RAMS IN THE QUARTER: 0	
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION H	OURS IN THE QUARTER:	

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: *Ester Leong* Provider Contact Phone: *415-567-6255* Provider Contact Email: *eleong@apilegaloutreach.*

Total Unduplicated Client Count for Quarter: 42

Total Cases Closed in Quarter: 31

Total Units of Service for Quarter (Unit=1 Hour): 458

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 65-74: 17 Caucasian: 3 75-84: African American: 12 2 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 42 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 15 Chinese: 12 Female: 26 Filipino: Client Declined to Provide Information: 1 Japanese: 6 Total: 42 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 23 Vietnamese: 4 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: 26 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 37 42 Greatest Economic Need (Non-Minority): 3 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: *Ester Leong* Provider Contact Phone: *415-567-6255* Provider Contact Email: *eleong@apilegaloutreach.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Co			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representat	
ONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		3	3	0		
A2. Contracts/Warranties:		1	1	0		
A3. Other Consumer/Finance:		0	0	0		
MPLOYMENT						
B1. Discrimination:		0	0	0		
B2. Other Employment:		0	0	0		
AMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	2	0		
C2. Conservatorship:		2	1	0		
C3. Other Family:		0	0	0		
EALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0		
D2. Medicare:		0	0	0		
D3. Other Health/Community Based Care:		0	0	0		
OUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0		
E3. Other Housing:		1	1	0		
COME MAINTENANCE						
F1. Social Security:		3	3	0		
F2. Supplemental Security Income (SSI):		2	2	0		
F3. Pensions/Retiree Benefits:		1	1	0		
F4. Other Income Maintenance:		2	1	0		

Fiscal Year: 2016-2017

Quarter: 2

Quarter. 2											
PSA: 6	AAA Name: De	partment of A	Aging and	Adult S	ervices AAA						
AAA Contact Nan	ne: <i>Michael Zaugg</i>			AAA	Contact Phone	: 415-35	5-6790		AAA Contact	Email: <i>mic</i>	chael.zaugg@sfgov.org
Provider N	ame: <i>Nihonmachi Le</i> ç	gal Outreach	dba API L	egal Ou	treach	Co	ounty(ies): San	Franci	sco		
Provider Co	ontact Name: Ester Led	ong		Provid	der Contact Ph	none: 415-	567-6255		Provider Con	tact Email:	eleong@apilegaloutreach.
INDIVIDUAL RIGH	TS										
G1. Immigra	ation/Naturalization:			8		4		0		1	
G2. Elder Al	buse/Neglect/Exploitatio	n:		8		5		0		0	
G3. Other I	ndividual Rights:			0		0		0		0	
MISCELLANEOUS	;										
H1. Estate F	Planning/Wills/Trusts:			8		4		0		0	
H2. Advance	e Health Care Directives	(AHCD):		0		0		0		0	
H3. Financia	al Powers of Attorney:			2		0		0		1	
H4. Other M	1iscellaneous:			1		1		0		0	
TOT	AL CASES OPENED IN	OUARTER:		44	TOTAL CA	SES CLOS	ED IN QUARTER	RBYC	ASE CLOSE	D CODE	
				•	TOTAL COL		TOTAL LIMITE		TOTAL LEG		
					AND AD\	/ICE	ADD. SERVICE	S	REPRESENTA	ATION	
						29		0		2	
TO	TAL ESTIMATED CASE	E WORK HO	JRS SPEN	T:	422						
		OUTREAC	H/COMMU	INITY EC	DUCATION AC	TIVITIES I	DATA				
		INFORM	IATION ON	I SPECIA	AL OUTREAC	H ACTIVIT	IES				
Date	Location (If Applicable)	Type of Ou	itreach Acti	ivity		Groups T Outreach	argeted By			Est. Hours	
Winter 201	APILO	Newsletter	r: Senior Ri	ghts Bull	etin	who wor	tenants, organizat k with seniors and ith disabilities		20000	5	
	TOTAL # OF SP	ECIAL OUTF	REACH AC	TIVITIES	IN THE QUA	RTER:	1				
TOTAL ESTI	MATED # OF SPECIAL						5				
					EDUCATION						
Date	Location	Topic	, www.	LLUAL	LDOOATION	Targeted			Est # of	Est.	
Date	(If Applicable)	Topic				rargereu	Addiction		Participants		
10/3/2016	Senior and Disability Action	Elder Abus	se and Esta	te Planni	ing	Service P	roviders		6	3	
10/25/2016	APILO	API Elder	Abuse Task	Force		Service P	roviders		20	22	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Ester Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

11/2/2016	Dignity Fund	Advocacy, newsletter and brochure distribution	Elders/General Public	30	1
11/19/2016	Cornerstone Trinity Church	Community Day; advocacy, newsletter and brochure distribution	Elders/General Public	0	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City and County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict Provider Contact Phone: 415-553-3408 Provider Contact Email: ryan@Ircl.org

Total Unduplicated Client Count for Quarter: 29

Total Cases Closed in Quarter: 15

Total Units of Service for Quarter (Unit=1 Hour): 659

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 9 Two or More Races: 65-74: 10 Caucasian: 1 75-84: African American: 7 0 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 29 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 12 Chinese: Female: 17 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 29 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 9 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 32 Race Unknown/Some Other Race: 28 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 29 20 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City and County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict Provider Contact Phone: 415-553-3408 Provider Contact Email: ryan@Ircl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	2	0	0	0		
A3. Other Consumer/Finance:	4	0	2	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	4	2	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	5	1	0	2		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6 AAA Name: Department of	Aging and Adult S	Services AAA			
AAA Contact Name: Michael Zaugg	AAA	Contact Phone: 415-355-6	6790	AAA Contact Email: Mic	hael.Zaugg@sfgov.org
Provider Name: La Raza Centro Legal, Inc.		Cou	nty(ies): City and C	ounty of San Francisco	o, CA
Provider Contact Name: Ryan Knutson, Esq.,	& Maria Vict Provi	der Contact Phone: 415-55	3-3408	Provider Contact Email:	ryan@lrcl.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	1	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	3	3	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	4	1	1	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	2	2	0	0	
TOTAL CASES OPENED IN QUARTER	29	TOTAL CASES CLOSE	D IN QUARTER BY C	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		10	3	2	
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	659			
OUTREA	CH/COMMUNITY EI	DUCATION ACTIVITIES DA	ATA		
TOTAL # OF SPECIAL OUT	REACH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREAC	H ACTIVITY HOURS	S IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUC	ATION PROGRAMS	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E			0		
TOTAL COMMATED # OF COMMONT LEGAL I	.DODATION TIDUIC	J.II. IIIE GOAIIIEII.	U		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 213

Total Cases Closed in Quarter: 205

Total Units of Service for Quarter (Unit=1 Hour): 1476

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 93 Caucasian: 148 75-84: African American: 57 27 85+: Native American/Native Alaskan: 3 25 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 213 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 63 Chinese: 2 Female: 150 Filipino: 10 Client Declined to Provide Information: 0 Japanese: 3 Total: 213 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 74 Vietnamese: 0 Homebound: Guamanian: 32 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 8 Limited English: 6 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 8 Greatest Economic Need (Minority): Total: 38 213 Greatest Economic Need (Non-Minority): 31 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coo	de)		ES CLOSED IN QUAR d by Case Closing Code &	-
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	5	0	0
A2. Contracts/Warranties:	10	5	1	0
A3. Other Consumer/Finance:	10	8	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	3	0	0
C3. Other Family:	4	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	38	25	9	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	7	9	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	3	1	0
F4. Other Income Maintenance:	4	0	0	0

Fiscal Year: 2016-2017

Quarter: 2

A Contact Na	ime:		AAA	Contact Phone:		AAA Contact Email:		
Provider N	Name: Contra Costa Seni	ior Legal Service	s	Co	unty(ies): Contra Co	sta		
Provider C	contact Name: Verna Haas		Prov	ider Contact Phone: 925 6	609-7900	Provider Contact Email: Verna.haas@ccsls.org		
VIDUAL RIGH	HTS							
G1. Immig	ration/Naturalization:		0	0	0	0		
G2. Elder A	Abuse/Neglect/Exploitation:		12	5	4	1		
G3. Other	Individual Rights:		0	0	0	0		
CELLANEOU	S							
H1. Estate	Planning/Wills/Trusts:		41	30	9	1		
H2. Advan	ce Health Care Directives (A	HCD):	58	7	53	0		
H3. Financ	ial Powers of Attorney:		0	0	0	0		
H4. Other	Miscellaneous:		18	16	1	1		
TO.	TAL CASES OPENED IN Q	UARTER:	215	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE		
		·		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL		
				AND ADVICE	ADD. SERVICES	REPRESENTATION		
				121	80	4		
TO	OTAL ESTIMATED CASE V	VORK HOURS S	PENT:	1463				
		OUTREACH/COM	IMUNITY E	DUCATION ACTIVITIES I	DATA			
	TOTAL # OF SPEC	CIAL OUTREACH	ACTIVITIES	S IN THE QUARTER:	0			
TOTAL EST	TIMATED # OF SPECIAL O	UTREACH ACTIV	ITY HOUR	S IN THE QUARTER:	0			
	INFORMATION	ON ON COMMU	JITY I FGAI	EDUCATION PROGRAM	AS/ACTIVITIE			
Date		Topic	LLGAI	Targeted		Est # of Est.		
Date	(If Applicable)	Торіс		rargeted	Addiction	Participants Hours		
10/5/16	El Cerrito, CA	Availability of leg	al svcs.	Seniors		80 4		
-, -, -	Walnut Creek, CA	AHCDs		Seniors		18 2		
10/11/16				Seniors		100 3		
	Walnut Creek, CA	Legal services for	seniors	Seriors		-00		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650-573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.*

Total Unduplicated Client Count for Quarter: 140

Total Cases Closed in Quarter: 146

Total Units of Service for Quarter (Unit=1 Hour): 858

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 37 Two or More Races: 65-74: 65 Caucasian: 69 75-84: African American: 28 8 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 140 Asian Indian: **CLIENT GENDER** Cambodian: Male: 52 Chinese: Female: 87 Filipino: 17 Client Declined to Provide Information: 1 Japanese: Total: 140 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 58 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 91 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 7 8 Limited English: 17 Race Unknown/Some Other Race: 16 Client Declined to Provide Information: Rural: 6 14 Greatest Economic Need (Minority): Total: 57 140 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 5 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650-573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc*.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co.	de)		ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	0	0	1
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	13	4	1	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	0	2
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	43	24	15	3
D2. Medicare:	0	0	2	0
D3. Other Health/Community Based Care:	4	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	37	29	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	2	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	2	0
F2. Supplemental Security Income (SSI):	13	8	5	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	2	1

Fiscal Year: 2016-2017

Quarter: 2

A Contact Nar	me: Michelle Makino		Д	AAA Contact Ph	one: <i>650-573</i>	3-3527	AAA Contact En	mail: mmakino@smcgov.o .	rg
Provider N	lame: Legal Aid Society of	of San Mateo (County		Co	unty(ies): San Mated)		
Provider Co	ontact Name: M. Stacey Ha	awver	F	Provider Contact	Phone: <i>650-5</i>	517-8917	Provider Contact Email: mshawver@legalaids		
IVIDUAL RIGH	ITS								
G1. Immigr	ration/Naturalization:		0		0	0		0	
G2. Elder A	buse/Neglect/Exploitation:		10		7	1		2	
G3. Other I	Individual Rights:		0		0	0		0	
CELLANEOUS	3								
H1. Estate	Planning/Wills/Trusts:		2		3	0		0	
H2. Advanc	ce Health Care Directives (Al	HCD):	16		0	16		0	
H3. Financi	al Powers of Attorney:		0		0	0		0	
H4. Other N	Miscellaneous:		4		2	0		0	
T01	TAL CASES OPENED IN Q	UARTER:	161	TOTAL	CASES CLOS	ED IN QUARTER BY (CASE CLOSED C	CODE	
		,	101		1				
				_	COUNSEL	TOTAL LIMITED	TOTAL LEGAL		
				AND	ADVICE 88	ADD. SERVICES	REPRESENTATI		
TO	OTAL ESTIMATED CASE W			_	ADVICE 88	ADD. SERVICES 46	REPRESENTATI	ION	
то		OUTREACH/CO	OMMUNIT	812	ADVICE 88	ADD. SERVICES 46	REPRESENTATI	ION	
Date	C	OUTREACH/CO	OMMUNIT	812 Y EDUCATION PECIAL OUTRE	ADVICE 88 ACTIVITIES I	ADD. SERVICES 46 DATA IES argeted By	Est # of Es	12 12 12 12 12 12 12 12 12 12 12 12 12 1	
	Location 7 (If Applicable)	OUTREACH/CO	OMMUNIT ON ON SP	812 Y EDUCATION PECIAL OUTRE	ACTIVITIES D ACH ACTIVIT Groups Ta	ADD. SERVICES 46 DATA JES argeted By	Est # of Es People Ho	12 st.	
Date	Location (If Applicable)	INFORMATION Type of Outread	DMMUNIT ON ON SP ch Activity	812 Y EDUCATION PECIAL OUTRE	ACTIVITIES I ACH ACTIVITI Groups To Outreach	ADD. SERVICES 46 DATA JES argeted By	Est # of Es People Ho Reached	ton 12 st. burs	
Date 10/2/2016	Location (If Applicable) Pescadero San Mateo	INFORMATION Type of Outread Puente Health Seniors on the	DMMUNIT ON ON SP ch Activity Fair Move	812 Y EDUCATION PECIAL OUTRE	ACTIVITIES I ACH ACTIVIT Groups To Outreach Farmworl Seniors	ADD. SERVICES 46 DATA IES argeted By kers	Est # of Es People Ho Reached	st. purs	
Date 10/2/2016 10/26/16	Location (If Applicable) Pescadero San Mateo TOTAL # OF SPEC	INFORMATION Type of Outread Puente Health Seniors on the	DMMUNIT DN ON SP ch Activity Fair Move	812 Y EDUCATION PECIAL OUTRE	ACTIVITIES I ACH ACTIVITI Groups To Outreach Farmwork Seniors UARTER:	ADD. SERVICES 46 DATA JES argeted By	Est # of Es People Ho Reached	st. purs	
Date 10/2/2016 10/26/16	Location (If Applicable) Pescadero San Mateo	INFORMATION Type of Outread Puente Health Seniors on the	DMMUNIT DN ON SP ch Activity Fair Move	812 Y EDUCATION PECIAL OUTRE	ACTIVITIES I ACH ACTIVITI Groups To Outreach Farmwork Seniors UARTER:	ADD. SERVICES 46 DATA IES argeted By kers	Est # of Es People Ho Reached	st. purs	
Date 10/2/2016 10/26/16	Location (If Applicable) Pescadero San Mateo TOTAL # OF SPECIMATED # OF SPECIAL OU INFORMATIO	INFORMATION Type of Outread Puente Health Seniors on the CIAL OUTREAC	DMMUNIT DN ON SP Ch Activity Fair Move CH ACTIVITY HO	812 Y EDUCATION PECIAL OUTRE	ACTIVITIES I ACH ACTIVIT Groups Tanger Outreach Farmwork Seniors UARTER:	ADD. SERVICES 46 DATA JES argeted By kers 2 14	Est # of Es People Ho Reached	st. purs	
Date 10/2/2016 10/26/16	Location (If Applicable) Pescadero San Mateo TOTAL # OF SPECIAL OU INFORMATIO Location	INFORMATION Type of Outread Puente Health Seniors on the CIAL OUTREAC	DMMUNIT DN ON SP Ch Activity Fair Move CH ACTIVITY HO	AND A 812 Y EDUCATION PECIAL OUTRE	ACTIVITIES I ACH ACTIVIT Groups Tanger Outreach Farmwork Seniors UARTER:	ADD. SERVICES 46 DATA IES argeted By kers 2 14 MS/ACTIVITIE	Est # of Es People Ho Reached	st. burs 7 7	
Date 10/2/2016 10/26/16 TOTAL EST	Location (If Applicable) Pescadero San Mateo TOTAL # OF SPECIAL OU INFORMATIO Location (If Applicable)	Puente Health Seniors on the CIAL OUTREACH UTREACH ACT ON ON COMMITTOPIC	DMMUNIT DN ON SP Ch Activity Fair Move CH ACTIVITY HO UNITY LEG	AND	ACTIVITIES I ACH ACTIVIT Groups To Outreach Farmworl Seniors UARTER: UARTER: Targeted	ADD. SERVICES 46 DATA IES argeted By kers 2 14 MS/ACTIVITIE	Est # of Est	st. burs 7 7 7	
Date 10/2/2016 10/26/16 TOTAL EST	Location (If Applicable) Pescadero San Mateo TOTAL # OF SPECIMATED # OF SPECIAL OU INFORMATIO Location (If Applicable) Foster City	Puente Health Seniors on the UTREACH ACT	DMMUNIT DN ON SP ch Activity Fair Move CH ACTIVITY HO UNITY LEG	AND A 812 Y EDUCATION PECIAL OUTRE TIES IN THE QUES IN THE QUESTION THE	ACTIVITIES E ACH ACTIVITI Groups Tangure Seniors UARTER: UARTER: UARTER: Targeted Seniors	ADD. SERVICES 46 DATA IES argeted By kers 2 14 MS/ACTIVITIE	Est # of Es People Ho Reached	st. burs 7 7	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650-573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.*

10/28/16	Health Plan of San Mateo	Member Services Training	Health Plan member services staff	29	7
11/4/16	Coastline Adult Community Center	Elder Abuse & Legal Aid Services	Seniors	50	3
12/7/16	Pescadero	Community Response Meeting - Immigration	Farmworkers	100	5
12/12/16	Mills-Peninsula Medical Center	Screening for Elder Abuse and Food Insecurity	Medical providers	20	3
12/27/16	Pescadero	Health Coverage Programs	Farmworkers	17	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 67

Total Units of Service for Quarter (Unit=1 Hour): 1815

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 23 Caucasian: 24 75-84: African American: 12 16 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 56 Asian Indian: **CLIENT GENDER** Cambodian: Male: 13 Chinese: Female: 43 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 56 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 19 0 Homebound: Guamanian: 0 0 Lives Alone: 1 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 18 0 Limited English: 8 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 56 15 Greatest Economic Need (Non-Minority): 6 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

CASES OPENED IN QUARTER			CAS	ES CLOSED IN QUART	rer .
(Total Cases Opened by Legal Problem Cod	de)		(Total Cases Close	d by Case Closing Code & I	Legal Problem Code)
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (L
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		0	0	0	
A2. Contracts/Warranties:		0	0	0	
A3. Other Consumer/Finance:		0	0	0	
EMPLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	
C2. Conservatorship:		10	0	9	
C3. Other Family:		0	0	0	
IEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		4	1	2	
D2. Medicare:		5	1	2	
D3. Other Health/Community Based Care:		1	1	0	
IOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		1	1	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	
E3. Other Housing:		0	0	0	
NCOME MAINTENANCE					
F1. Social Security:		1	3	1	
F2. Supplemental Security Income (SSI):		5	5	0	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:		1	1	0	

Fiscal Year: 2016-2017

Quarter: 2									
PSA: 9	AAA Name: Ala	ameda County A	rea Agency or	n Aging					
AAA Contact Na	ame: <i>Belinda Llaguno</i> ,	Program Financ	cia AAA	Contact Phone:	510-577	-3533	AAA Contac	t Email: <i>blla</i>	guno@acgov.org
Provider	Name: Legal Assistan	ce for Seniors			Co	unty(ies): Alameda (County		
Provider C	Contact Name: Lenora N	lerlander/James	Treggia Prov	rider Contact Phon	e: 510-8	32-3040	Provider Cor	ntact Email:	lmerlander@lashicap.org
INDIVIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:		4		0	3		3	
G2. Elder	Abuse/Neglect/Exploitation	on:	18		10	5		6	
G3. Other	Individual Rights:		0		0	0		0	
MISCELLANEOU	IS	·		•			•		
H1. Estate	e Planning/Wills/Trusts:		0		0	0		0	
H2. Advan	nce Health Care Directives	(AHCD):	0		0	0		0	
H3. Financ	cial Powers of Attorney:		0		0	0		0	
H4. Other	Miscellaneous:		7		4	1		0	
ТО	TAL CASES OPENED II	N QUARTER:	57	TOTAL CASE	S CLOS	ED IN QUARTER BY C	ASE CLOSE	D CODE	
		,	3,	TOTAL COUNS	SEL	TOTAL LIMITED	TOTAL LE		
				AND ADVIC		ADD. SERVICES	REPRESENT	ATION	
					27	24		16	
T	OTAL ESTIMATED CAS	E WORK HOURS	SPENT:	1416					
		OUTREACH/C	OMMUNITY E	DUCATION ACTIV	VITIES D)ATA			
		INFORMAT	ON ON SPEC	IAL OUTREACH A	ACTIVITI	ES			
Date	Location	Type of Outrea	ach Activity	G	roups Ta	argeted By	Est # of	Est.	
	(If Applicable)			0	utreach		People Reached	Hours	
10/4/16	Silliman Activity Center	Senior Fair		S	eniors a	nd Caregivers	140	8.25	
10/8/16	Dublin Civic Center	Senior Fair		S	eniors a	nd Caregivers	210	9	
10/15/16	The Tropics Mobile Home Park	Senior Fair		S	Seniors		28	5.5	
10/22/16	Alameda Hospital	Health Fair		S	eniors a	nd Caregivers	95	12.5	
	TOTAL " 07 07	SECIAL CUEDE:	OU 407"	0 IN THE 011433			,		
TOTAL FS	TOTAL # OF SF TIMATED # OF SPECIAL			S IN THE QUART S IN THE QUART		35			
ISTALLS				L EDUCATION PR					
Date	Location	Topic	IONITI LEGAL			Audience	Est # of	Est.	
Date	(If Applicable)	ТОРІС		11	argol o u /	Tadionio	Participant		
10/1/16	A SAFE Place – CE	Keeping Elder	s Safe		Caregiver	of Seniors	12	6.5	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

	Site			•	
10/4/16	Alameda County Social Services Agency (AAA)	General LAS	Senior service provider	14	5.7
10/5/16	Fremont, City of – CE Site	General LAS	Seniors and Caregivers	31	
10/5/16	Independence Plaza Senior Housing – CE Site	Keeping Elders Safe	Seniors	40	
10/11/16	Legal Assistance for Seniors/HICAP – CE Site	General LAS	Senior service provider	10	5.2
10/15/16	Tropics Mobile Home Park	General LAS	Seniors and Caregivers	22	7.
10/17/16	South Berkeley Senior Center – CE	General LAS	Seniors	20	
10/18/16	Broadmoor Plaza – CE Site	General LAS	Seniors	12	
10/18/16	Bancroft Senior Homes – CE Site	General LAS	Seniors	13	4.7
10/19/16	Palo Alto Medical Foundation-Fremont Clinic	General LAS	Seniors and Caregivers	28	
10/19/16	Altenheim Senior Housing-CE Site	General LAS	Seniors	22	10.
10/20/16	Fremont Senior Center-CE Site	General LAS	Seniors	27	8.2
10/24/16	Lakeside Senior Apartments-CE Site	General LAS	Seniors	20	1
10/26/16	Oak Center Towers- CE Site	General LAS	Seniors	26	
10/27/16	Harrison Street Senior Housing-CE Site	General LAS	Seniors	33	
10/27/16	Family Support Services of the Bay Area	Stepping up to the Plate	Seniors and Caregivers	12	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

11/2/16	Linda Glen Apts. Satellite Housing-CE Site	General LAS	Seniors	9]
11/5/16	Pleasanton Senior Center-CE Site	General LAS	Seniors and Caregivers	60	2
11/7/16	HICAP Alameda County-CE Site	General LAS	Senior service provider	3	7.
11/8/16	Hayward Senior Apartments (C & Grand)-CE Site	General LAS	Seniors	13	
11/8/16	San Leandro Library - CE Site	General LAS	Seniors	37	
11/9/16	E.E. Cleveland Manor Sr. Housing - CE Site	General LAS	Seniors	11	4.2
11/9/16	Eden Issei Terrace - CE Site	General LAS	Seniors	19	
11/10/16	Arbor Vista Senior Housing - CE Site	General LAS	Seniors	8	1
11/10/16	Vineyard Village Senior Housing - CE Site	General LAS	Seniors and Providers	19	6.2
11/10/16	Hillcrest Garden Senior Apt CE Site	Consumer Fraud: Scams Targeting Seniors	Seniors	14	4.
11/12/16	Hope Hospice - CE site	General LAS	Seniors and Caregivers	26	4.
11/12/16	Hope Hospice - CE site	General LAS	Seniors and Caregivers	26	5.
11/13/16	Ed Roberts Campus	General LAS	Seniors	110	3
11/15/16	Pleasanton Unified School District	Stepping up to the Plate	Caregiver of Minors	16	5.
11/15/16	Wittenberg Manor - CE Site	General LAS	Seniors	12	6.
11/15/16	Helios Corner Apts Satellite Housing - CE Site	General LAS	Seniors	12	
11/15/16	Wittenberg Manor - CE Site	General LAS	Seniors	12	6.

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

11/16/16	Lawrence Livermore National Laboratory- CE Site	General LAS	Caregiver of Seniors	83	6
11/16/16	Lincoln Court Senior Apartments- CE Site	General LAS	Seniors	10	
11/17/16	Redwood Gardens - CE Site	General LAS	Seniors	14	4
11/17/16	Westlake Christian Terrace - CE Site	General LAS	Seniors	22	
11/17/16	Westlake Christian Terrace - CE Site	General LAS	Seniors	18	
11/17/16	San Lorenzo Lions Club	General LAS	Seniors	14	4
11/18/16	Area Agency on Aging - CE Site	General LAS	Senior service provider	55	2.7
11/19/16	Over 60 Health Center (Berkeley) - CE Site	General LAS	Seniors and Providers	42	28
11/29/16	Castro Valley Library - CE Site	General LAS	Seniors	11	5
11/29/16	WEBINAR with Senior Center	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	11	
11/30/16	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	43	
11/30/16	Westlake Christian Terrace - CE Site	General LAS	Seniors	44	
12/5/16	Lawrence Livermore National Laboratory- CE Site	General LAS	Seniors	80	3
12/5/16	Lawrence Livermore National Laboratory- CE Site	General LAS	Seniors	80	
12/6/16	HICAP Alameda County - CE Site	General LAS	Seniors	10	3.7
12/7/16	Wittenberg Manor - CE Site	Create a Secure Future	Seniors	13	6.2

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

12/7/16	Wittenberg Manor - CE Site	Create a Secure Future	Seniors	6 5.5
12/12/16	South Berkeley Senior Center - CE	Medicare Alert	Seniors	8 2.75
12/12/16	Mission Hills Gold	Medicare Alert	Seniors	3 2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 52

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 364

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 373

Total Cases Closed in Quarter: 411

Total Units of Service for Quarter (Unit=1 Hour): 2274

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 52 Two or More Races: 16 65-74: 147 Caucasian: 237 75-84: African American: 109 14 85+: Native American/Native Alaskan: 65 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 373 Asian Indian: 13 **CLIENT GENDER** Cambodian: 0 Male: 120 Chinese: 36 Female: 253 Filipino: 14 Client Declined to Provide Information: 0 Japanese: 9 Total: 373 Korean: 4 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 142 Vietnamese: Homebound: Guamanian: 15 0 Lives Alone: Hawaiian: 85 Institutionalized: Samoan: 3 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 36 6 Limited English: 59 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 3 4 Greatest Economic Need (Minority): Total: 76 373 Greatest Economic Need (Non-Minority): 54 Greatest Economic Need (Minority Status Unknown): 2 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	13	10	2	0	
A2. Contracts/Warranties:	3	3	0	0	
A3. Other Consumer/Finance:	20	19	1	0	
EMPLOYMENT					
B1. Discrimination:	1	0	0	0	
B2. Other Employment:	2	3	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	7	0	0	
C2. Conservatorship:	4	4	0	0	
C3. Other Family:	4	7	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	9	11	1	2	
D2. Medicare:	14	9	7	1	
D3. Other Health/Community Based Care:	8	8	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	25	21	1	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0	
E3. Other Housing:	18	16	3	2	
INCOME MAINTENANCE					
F1. Social Security:	10	10	2	3	
F2. Supplemental Security Income (SSI):	26	23	4	2	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	4	5	0	0	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Provider Contact Name: Georgia Bacil, SALA	Directing At	Provider Contact Prione: 408-2	295-5991	Provider Contact Email:
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	5	0	0
G2. Elder Abuse/Neglect/Exploitation:	34	27	12	5
G3. Other Individual Rights:	4	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	81	81	6	0
H2. Advance Health Care Directives (AHCD):	14	6	9	0
H3. Financial Powers of Attorney:	41	15	31	0
H4. Other Miscellaneous:	20	20	0	0
TOTAL CASES OPENED IN QUARTER:	373	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		317	79	15

TOTAL ESTIMATED CASE WORK HOURS SPENT:

INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				
10/1/16	Willow Ranch Mobile Home Park in Sunnyvale	Presentation on SALA's Services (Who We Are and What We Do) and Importance of Planning for the Future	Senior residents of mobile home park	20 2				
10/7/16	Centennial Recreation Center (CRC) Senior Center	Participate in Resource Fair and Reach Out to Senior pants at CRC	Senior participants at CRC and other service [providers in South County	150				
10/13/16	San Jose Housing Department at Sobrato Center in San Jose	Participate in Meeting About Senior Service Needs and Service Priorities for City of San Jose	City of San Jose staff & community members at meeting	35 2				
10/20/16	Adult Protective Services (APS) at Social Services Agency in San Jose	Presentation to APS Staff About Elder Abuse and SALA's Services to Prevent Abuse	Staff at APS	30 5.5				

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

10/21/16	Domestic Violence Conference at Santa Clara Marriott	Participate as Panelist at on Panel "DV Across the Lifespan"	Service providers and community members	30	
10/27/16	County Social Services Dept. Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Elder Abuse Task Force	2	
11/4/16	YAHOO! Campus in Sunnyvale	Training on Statutory Form Powers of Attorney for volunteers for SALA Pro Bono Power Attorney Day at Mountain View and Willow Glen Senior Centers	Volunteer Attorneys and Paralegals from YAHOO! Legal Department and Fenwick & West	20	
12/1/16	San Jose Housing Department at Bascom Community Center in San Jose	Participate in Meeting for Soliciting Input for the City's Analysis of Impediments to Fair Housing Report	City of San Jose staff & community members at meeting	10	
12/1/16	County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Elder Abuse Task Force	2	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
10/3/16	Buena Vista Mid Town Senior Apartments in San Jose	Presentation on SALA and Powers of Attorney for Financial Management to Avoid Elder Abuse	Senior residents at the housing project	10
10/7/16	Willow Glen Senior and Community Center in San Jose	Presentation on Good Legal Health (including Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	90 6.8
10/13/16	Roosevelt Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	106 4.5
10/17/16	Life's Garden/Beacon Communities Senior Housing in Sunnyvale	Presentation on SALA and Powers of Attorney for Financial Management to Avoid Elder Abuse	Senior residents at the housing project	25 2.5

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen AAA Contact Phone: 408-350-3271 AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

11/29/16	Cypress Senior Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities (includes preparation time in July)	Senior participants at the center	49 13.8
12/12/16-1	Preparation for Presentation at Berryessa Center in San Jose in February 2017	Preparation for Presentation on Good Legal Health at Berryessa Center in San Jose in February 2017	Senior participants at the center	0 0.7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 33

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Olga Ramirez Provider Contact Phone: 209-644-2636 Provider Contact Email:

Total Unduplicated Client Count for Quarter: 186

Total Cases Closed in Quarter: 157

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 55 Two or More Races: 65-74: 63 Caucasian: 173 75-84: African American: 31 2 85+: 9 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 28 Total: 186 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 92 Chinese: Female: 94 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 186 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 29 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 8 Limited English: 144 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 132 186 Greatest Economic Need (Non-Minority): 28 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Olga Ramirez Provider Contact Phone: 209-644-2636 Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			-		
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	1	0	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	0	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	5	0	2	0	
D2. Medicare:	0	0		0	
D3. Other Health/Community Based Care:	19	0	15	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	1	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	0	0	0	
E3. Other Housing:	18	0	16	0	
INCOME MAINTENANCE					
F1. Social Security:	11	0	7	0	
F2. Supplemental Security Income (SSI):	9	0	9	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	18	0	16	0	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 11 AAA Name: San Joaquin Cou	nty-Department o	of Aging and Community	y Services				
AAA Contact Name: Barbara Parrish	AAA C	Contact Phone: 209-468-	1422	AAA Contact Email: bpa	arrish@sjgov.org		
Provider Name: Council for the Spanish Speak	king	Соц	ınty(ies): San Joaqu	in			
Provider Contact Name: Olga Ramirez	Provid	er Contact Phone: 209-64	44-2636	Provider Contact Email:			
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0			
G3. Other Individual Rights:	1	0	1	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	16	0	10	0			
H2. Advance Health Care Directives (AHCD):	5	0	4	0			
H3. Financial Powers of Attorney:	4	0	2	0			
H4. Other Miscellaneous:	88	0	72	0			
TOTAL CASES OPENED IN QUARTER:	202	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE			
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		0	157	0			
TOTAL ESTIMATED CASE WORK HOUR	RS SPENT:	0					
OUTREACH	COMMUNITY ED	UCATION ACTIVITIES D	ATA				
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES	IN THE QUARTER:	0				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:							

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 76

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 11 65-74: 36 Caucasian: 72 75-84: African American: 17 0 85+: Native American/Native Alaskan: 12 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 76 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 29 Chinese: Female: 47 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 76 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 4 0 Homebound: Guamanian: 3 0 Lives Alone: Hawaiian: 30 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 76 0 Greatest Economic Need (Minority): Total: 76 1 Greatest Economic Need (Non-Minority): 15 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	0	0
A2. Contracts/Warranties:	5	2	0	0
A3. Other Consumer/Finance:	5	8	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	2	0	0
C2. Conservatorship:	1	2	0	0
C3. Other Family:	6	10	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	4	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	8	9	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	5	0	0
E3. Other Housing:	7	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

SA: 12	AAA Name: Are	ea 12 Agency or								
AAA Contact Name: Doreen Schmidt AAA				Contact Phone: 209-5			Email: dschmid	dt@area12.org		
Provider Name: Catholic Charities			C	County(ies): Alpine, Amador, Calaveras, Mariposa,						
Provider Contact Name: <i>Catherine Driver</i> Provider				der Contact Phone: 209	r Contact Phone: 209-532-7632			Provider Contact Email: cdriver@ccstockton.or		
DIVIDUAL RIGI	HTS	_								
G1. Immigration/Naturalization:			0	1		0	0			
G2. Elder Abuse/Neglect/Exploitation:			0	1		0	0			
G3. Other Individual Rights:			1	5		0	0			
SCELLANEOU		_			-					
	Planning/Wills/Trusts:	<u> </u>	4	21		0	0			
	ce Health Care Directives	(AHCD):	0	5		0	0			
H3. Financ	ial Powers of Attorney:		1	2		0	0			
H4. Other	Miscellaneous:		5	11		0	0			
то	TAL CASES OPENED IN	QUARTER:	48	TOTAL CASES CLO	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE					
				TOTAL COUNSEL AND ADVICE						
				100		0 REFRESENT	0			
_						U J	U			
10	OTAL ESTIMATED CASE	: WORK HOURS	SPENT:	38						
		OUTREACH/O	OMMUNITY E	DUCATION ACTIVITIES	DATA					
		INFORMAT	ION ON SPECI	AL OUTREACH ACTIV	TIES					
Date	Location (If Applicable)	Type of Outre	ach Activity	Groups Outread	Targeted By h	Est # of People Reached	Est. Hours			
11/3/16	Senior Center	TCHS Topic D	ay	All Ages	5	30	3			
10/18/16	Sonora Fairgrounds	Health Fair - Tuolumne		Seniors	5	1500	10			
10/19/16	Sonora Fairgrounds	Health Fair - Tuolumne		Seniors	5	1500	10			
10/6/16	Catholic Charities	EAP Training		Seniors	Seniors		3			
12/20/16	Avalon Care Facility	EAP/MR Train	ing	Seniors	Seniors		4.5			
12/12/16	San Andreas	EAP/MR Train	ing	Seniors	<u> </u>	15	4.5			

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INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

Date	Location (If Applicable)	Topic	Targeted Audience		Est # of Est. Participants Hours	
12/7/16	St. Matthews'	Social Services Consortia	Seniors		20	3
-	Lutheran Church			-		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 ext 819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 148

Total Cases Closed in Quarter: 180

Total Units of Service for Quarter (Unit=1 Hour): 1479

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 55 Caucasian: 105 75-84: African American: 29 1 85+: Native American/Native Alaskan: 14 Asian/Pacific Islander Client Declined to Provide Information: 17 Total: 148 Asian Indian: **CLIENT GENDER** Cambodian: Male: 65 Chinese: Female: 83 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 148 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 81 0 Homebound: Guamanian: 1 0 Lives Alone: 40 Hawaiian: Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 14 0 Limited English: 15 Race Unknown/Some Other Race: 38 Client Declined to Provide Information: Rural: 7 0 Greatest Economic Need (Minority): Total: 0 148 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 2

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 ext 819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			,	,	
A1. Bankruptcy/Debt Collection:	6	9	3	0	
A2. Contracts/Warranties:	4	6	3	2	
A3. Other Consumer/Finance:	11	6	4	1	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	2	1	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	6	11	2	0	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	5	3	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	33	29	5	7	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	4	0	
E3. Other Housing:	21	15	9	2	
INCOME MAINTENANCE					
F1. Social Security:	11	10	1	1	
F2. Supplemental Security Income (SSI):	3	2	0	0	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	3	2	0	0	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 13 AAA Name: Seniors Council of	f Santa Cruz a	and San Benito Counties, I	nc.		
AAA Contact Name: Patty Talbott	AAA	A Contact Phone: 831-688	-0400 ext 819	AAA Contact Email: pa	ttyt@seniorscouncil.org
Provider Name: Senior Citizens Legal Services		Cor	unty(ies): Santa Cru	z County & San Benito	Cou
Provider Contact Name: Creighton Anthony Mend	divil Pro	vider Contact Phone: 831-4	26-8824	Provider Contact Email	: creightonmendivil@senic
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	5	5	1	1	
G3. Other Individual Rights:	4	4	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	4	3	1	0	
H2. Advance Health Care Directives (AHCD):	1	0	2	0	
H3. Financial Powers of Attorney:	9	6	2	0	1
H4. Other Miscellaneous:	14	9	2	0	
TOTAL CASES OPENED IN QUARTER:	148	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		125	41	14	
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	1479			
OUTREACH/O	COMMUNITY I	EDUCATION ACTIVITIES D	ATA		
					l.
TOTAL # OF SPECIAL OUTREA	CH ACTIVITIE	ES IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH AC	CTIVITY HOUF	RS IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION	ON PROGRAM	IS IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUC	CATION HOUF	RS IN THE QUARTER:	0		

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org/

Total Unduplicated Client Count for Quarter: 111

Total Cases Closed in Quarter: 111

Total Units of Service for Quarter (Unit=1 Hour): 414

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 44 Two or More Races: 65-74: 46 Caucasian: 41 75-84: African American: 19 20 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 111 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 46 Chinese: Female: 65 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 111 Korean: 0 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 39 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: 26 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 3 Limited English: 6 Race Unknown/Some Other Race: 37 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 58 111 Greatest Economic Need (Non-Minority): 24 Greatest Economic Need (Minority Status Unknown): 3

Fiscal Year: 2016-2017

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org/

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	3	2	0	1		
A2. Contracts/Warranties:	2	2	0	0		
A3. Other Consumer/Finance:	5	5	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	2	3	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	5	2	3	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	0	0	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	63	57	1	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0		
E3. Other Housing:	1	1	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	2	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	2	0	0		

Fiscal Year: 2016-2017

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Ager	cy on Aging								
AAA Contact Name: Adam Vinogradoff	AAA Contact Phone: 559-600-4405	AAA Contact Email: avinogradoff@fmaaa.org							
Provider Name: Central California Legal Services, Inc.	Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera								
Provider Contact Name: Kim Taing/Maryam Pourshafie (S Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org/									
INDIVIDUAL RIGHTS									
G1. Immigration/Naturalization:	0 0	0							
G2. Elder Abuse/Neglect/Exploitation:	0 0	1							
G3. Other Individual Rights:	0 0	0							
MISCELLANEOUS	_								
H1. Estate Planning/Wills/Trusts:	6 16	0							
H2. Advance Health Care Directives (AHCD):	1 1 (0							
H3. Financial Powers of Attorney:	0 0	0							
H4. Other Miscellaneous:	1 1 (0							
TOTAL CASES OPENED IN QUARTER: 1	TOTAL CASES CLOSED IN QUARTER BY	CASE CLOSED CODE							
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION									
	84 23	4							
TOTAL ESTIMATED CASE WORK HOURS SPEN	414								
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA									
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:									
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:									
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0									

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: **Bobbie Wartson** AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc County(ies): Kings County

Provider Contact Name: Lily Yan Provider Contact Phone: 559-802-1134 Provider Contact Email: Iyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 26

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: 65-74: 14 Caucasian: 16 75-84: African American: 4 1 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 26 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 5 Chinese: Female: 21 Filipino: Client Declined to Provide Information: 26 Japanese: 0 Total: 52 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 14 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 10 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 4 0 Client Declined to Provide Information: Rural: 0 9 Greatest Economic Need (Minority): Total: 26 16 Greatest Economic Need (Non-Minority): 3 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc County(ies): Kings County

Provider Contact Name: Lily Yan Provider Contact Phone: 559-802-1134 Provider Contact Email: Iyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	1	1	0	0	
A2. Contracts/Warranties:	2	1	0	0	
A3. Other Consumer/Finance:	1	1	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	4	2	3	0	
D2. Medicare:	2	1	1	0	
D3. Other Health/Community Based Care:	0	0	0	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	12	4	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	1	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	1	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15 AAA Name: Kings County C	commission on Ag	ing						
AAA Contact Name: Bobbie Wartson	AAA (Contact Phone:		AAA Contact Email:				
Provider Name: Central California Legal Services, Inc County(ies): Kings County								
Provider Contact Name: Lily Yan	Provid	der Contact Phone: 559-8	02-1134	Provider Contact Email:	lyan@centralcallegal.org			
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	0	0				
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0				
G3. Other Individual Rights:	0	0	0	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	0	2	0	0				
H2. Advance Health Care Directives (AHCD):	0	0	0	0				
H3. Financial Powers of Attorney:	0	1	0	0				
H4. Other Miscellaneous:	0	0	0	0				
TOTAL CASES OPENED IN QUARTER:	25	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE				
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL				
		AND ADVICE	ADD. SERVICES	REPRESENTATION				
		15	7] 1				
TOTAL ESTIMATED CASE WORK HOL	JRS SPENT:	76						
OUTREAC	H/COMMUNITY ED	DUCATION ACTIVITIES D	DATA					
INFORM	ATION ON SPECIA	AL OUTREACH ACTIVITI	ES					
21	treach Activity		argeted By	Est # of Est.				
(If Applicable)		Outreach		People Hours Reached				
09/16 Burris Park Seniors in	the Park	1		202 8				
,				,				
	TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:							
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8								
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:								
			0					
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0								

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Israel Guardado AAA Contact Phone: 559-624-7485 AAA Contact Email: iguardado@tularehhsa.org

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Frank Huerta Provider Contact Phone: 559-570-1214 Provider Contact Email: fhuerta@centralcallegal.o

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 118

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 12 Two or More Races: 65-74: 14 Caucasian: 26 75-84: African American: 11 1 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 39 Asian Indian: **CLIENT GENDER** Cambodian: Male: 15 Chinese: Female: 24 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 39 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 17 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 12 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 0 Limited English: 6 Race Unknown/Some Other Race: 11 Client Declined to Provide Information: Rural: 12 0 Greatest Economic Need (Minority): Total: 39 13 Greatest Economic Need (Non-Minority): 7 Greatest Economic Need (Minority Status Unknown): 3

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Israel Guardado AAA Contact Phone: 559-624-7485 AAA Contact Email: iguardado@tularehhsa.org

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Frank Huerta Provider Contact Phone: 559-570-1214 Provider Contact Email: fhuerta@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		1	0	3	0	
A2. Contracts/Warranties:		1	0	1	0	
A3. Other Consumer/Finance:		4	0	0	1	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	2	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		2	3	3	0	
D2. Medicare:		0	1	0	0	
D3. Other Health/Community Based Care:		0	0	3	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		8	5	4	3	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	1	0	
E3. Other Housing:		3	0	0	1	
INCOME MAINTENANCE						
F1. Social Security:		1	1	0	0	
F2. Supplemental Security Income (SSI):		0	0	0	0	
F3. Pensions/Retiree Benefits:		0	0	0	0	
F4. Other Income Maintenance:		1	1	0	0	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15 AAA Name: Kings County Commis	sion on Ag	jing			
AAA Contact Name: Israel Guardado	AAA	Contact Phone: 559-624	-7485	AAA Contact Email: igu	uardado@tularehhsa.org
Provider Name: Central California Legal Services, In	nc.	Cou	unty(ies): <i>Tulare Cou</i>	unty	
Provider Contact Name: Frank Huerta	Provid	der Contact Phone: <i>559-5</i>	70-1214	Provider Contact Email	: fhuerta@centralcallegal.o
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	2	
G3. Other Individual Rights:	3	0	2	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	4	3	2	1	
H2. Advance Health Care Directives (AHCD):	4	0	2	0	
H3. Financial Powers of Attorney:	4	0	2	0	
H4. Other Miscellaneous:	0	0	2	0	
TOTAL CASES OPENED IN QUARTER:	39	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE	
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		18	25	8	
TOTAL ESTIMATED CASE WORK HOURS SP	ENT:	118			
OUTREACH/COM	MUNITY E	DUCATION ACTIVITIES D	ATA		
					ı
TOTAL # OF SPECIAL OUTREACH	ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIV	ITY HOURS	S IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION F	PROGRAMS	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION F					
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATI	CHILOURS	THE GUARTER.	0		

0

Fiscal Year: 2016-2017 Quarter: 2 **PSA: 16** AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us Provider Name: California Indian Legal Services County(ies): Inyo & Mono Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org Total Unduplicated Client Count for Quarter: 6 Total Cases Closed in Quarter: 11 Total Units of Service for Quarter (Unit=1 Hour): 46 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** Two or More Races: 60-64: 0 65-74: 3 Ca 75-84: Af 85+: Na As Client Declined to Provide Information: 0 Total: **CLIENT GENDER** Male: Female: 6 Client Declined to Provide Information: Total: **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Homebound:

Institutionalized: 0 Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 0 Rural: 6 Greatest Economic Need (Minority): 0 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Lives Alone:

Hispanic/Latino:

Two or More Races:	0
Caucasian:	6
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	6

Fiscal Year: 2016-2017

Quarter: 2

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

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PSA: 16 AAA Name: East	ern Sierra Area Agency on A	Aging (ESAAA)							
AAA Contact Name: Marilyn Mann	AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us								
Provider Name: California Indian Legal Services County(ies): Inyo & Mono									
Provider Contact Name: Dorothy Al	ther, Executive Direct Prov	vider Contact Phone: 760 7	46-8941 x122	Provider Contact Email:	dalther@calindian.org				
INDIVIDUAL RIGHTS									
G1. Immigration/Naturalization:	0	0	0	0					
G2. Elder Abuse/Neglect/Exploitation	0	0	0	0					
G3. Other Individual Rights:	0	0	0	0					
MISCELLANEOUS									
H1. Estate Planning/Wills/Trusts:	2	0	3	0					
H2. Advance Health Care Directives (AHCD): 0	0	0	0					
H3. Financial Powers of Attorney:	0	0	0	0					
H4. Other Miscellaneous:	1	0	1	0					
TOTAL CASES OPENED IN	TOTAL CASES OPENED IN QUARTER: 6 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION									
		3	8	0					
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	46							
	OUTREACH/COMMUNITY E	EDUCATION ACTIVITIES D	ATA						
TOTAL # OF SPE	CIAL OUTREACH ACTIVITIE	S IN THE QUARTER:	0						
TOTAL ESTIMATED # OF SPECIAL (OUTREACH ACTIVITY HOUR	S IN THE QUARTER:	0						
INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE									
Date Location (If Applicable)	Торіс	Targeted /	Audience	Est # of Est. Participants Hours					
11/7/16 Tecopa Senior Center	Advance Health Care Directiv	ve Packets Seniors		11 0					
11/7/16 Tecopa Senior Center	Basic Estate Planning Simple	Wills & POA's Seniors		11 0					
TOTAL # OF COMMUNITY LEGAL EDUCATION PROCRAMS IN THE QUARTER.									
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0									

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805-548-0792 Provider Contact Email: stephanie@slolaf.org

64

Total Unduplicated Client Count for Quarter: 64

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 335

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 15 Two or More Races: 65-74: 22 Caucasian: 50 75-84: African American: 18 0 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 64 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 16 Chinese: Female: 48 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 41 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 28 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 0 Limited English: Race Unknown/Some Other Race: 5 1 Client Declined to Provide Information: Rural: 18 9 Greatest Economic Need (Minority): 3 Total: 64 Greatest Economic Need (Non-Minority): 31 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805-548-0792 Provider Contact Email: stephanie@slolaf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	5	2	1	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	1	2	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	0	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	4	1	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	7	5	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	0	0	
E3. Other Housing:	6	4	0	0	
INCOME MAINTENANCE					
F1. Social Security:	3	1	0	0	
F2. Supplemental Security Income (SSI):	6	4	1	0	
F3. Pensions/Retiree Benefits:	0	3	0	0	
F4. Other Income Maintenance:	0	1	0	0	

Fiscal Year: 2016-2017

1/13/17

1/13/17

Hospice of SLO

Hospice of SLO

County

County

Quarter: 2

Guarter. 2									
PSA: 17	AAA Name: AA	A Central Coa	st Commissio	n for Senior Citi	izens				
AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: senior								niors@kcbx.net	
Provider	Name: Senior Legal Se	rvices Project	t		Cou	nty(ies): San Luis C	Obispo and S	Santa Barb	para e e e e e e e e e e e e e e e e e e
Provider	Contact Name: Stephanie	Barclay	Pr	ovider Contact Ph	none: <i>805-54</i>	8-0792	Provider Cor	ntact Email	: stephanie@slolaf.org
INDIVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:	J	2		1	0		0	
G2. Elder	Abuse/Neglect/Exploitation	n:	7		2	6		7	
G3. Other	r Individual Rights:	J	1		1	0		0	
MISCELLANEO	US								
H1. Estat	e Planning/Wills/Trusts:	J	4		2	2		0	
H2. Adva	nce Health Care Directives	(AHCD):	3		0	1		0	
H3. Finan	icial Powers of Attorney:	J	0		2	4		0	
H4. Other	r Miscellaneous:	J	7		4	1		0	
т	OTAL CASES OPENED IN	QUARTER:	64	TOTAL CA	SES CLOSE	D IN QUARTER BY C	ASE CLOSE	D CODE	
		,		TOTAL COU					
					40	17		7	
1	TOTAL ESTIMATED CASE	WORK HOU	RS SPENT:	332					
		OUTREACH	/COMMUNITY	EDUCATION AC	CTIVITIES DA	ATA			
		INFORM <i>A</i>	ATION ON SPE	CIAL OUTREAC	H ACTIVITIE	S			
Date	Location (If Applicable)	Type of Out	reach Activity		Groups Tar Outreach	rgeted By	Est # of People Reached	Est. Hours	
10/3	Paso Robles Senior Center	Durable Pov	ver of Attorney	Workshop	Seniors		10	1.5	
11/26	Cal Poly	Information	on Elder Abus	e	College Stu	udents	30	1.5	
1/12/17	Del Rio Terrace, SLO	Preventing 8 Abuse	& Protecting Ag	jainst Elder	Seniors		7	1	

Seniors

Hospice Volunteers

21

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

Preventing & Protecting Against Elder

Ahcc & Other Health Related Documents

Fiscal Year: 2016-2017

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805-548-0792 Provider Contact Email: stephanie@slolaf.org

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

Total Unduplicated Client Count for Quarter: 271

Total Cases Closed in Quarter: 271

Total Units of Service for Quarter (Unit=1 Hour): 368

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 77 Two or More Races: 23 65-74: 101 Caucasian: 211 75-84: African American: 75 6 85+: Native American/Native Alaskan: 18 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 271 Asian Indian: 3 **CLIENT GENDER** Cambodian: 0 Male: 121 Chinese: 3 Female: 150 Filipino: Client Declined to Provide Information: 0 Japanese: 3 Total: 271 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 75 Vietnamese: Homebound: Guamanian: 12 0 Lives Alone: Hawaiian: 145 Institutionalized: Samoan: 2 3 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 Limited English: 92 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 141 9 Greatest Economic Need (Minority): Total: 271 87 Greatest Economic Need (Non-Minority): 99 Greatest Economic Need (Minority Status Unknown): 2 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 2

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

CASES CLOSED IN QUARTER					
Counsel and Advice (CA) Services (LAS) Representation (LR)	CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER
Advice (CA) Services (LAS) Representation (LR)	(Total Cases Opened by Legal Problem Cod	de)	(Total Cases Close	ed by Case Closing Code &	Legal Problem Code)
A1. Bankruptcy/Debt Collection: A2. Contracts/Warranties: 2 2 2 0 0 0 A3. Other Consumer/Finance: 9 4 5 0 EMPLOYMENT B1. Discrimination: B2. Other Employment: C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D4. E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: B3. Other Housing: D4. Medi-Cal/Medicaid: D5. Medi-Cal/Medicaid: D6. Medi-Cal/Medicaid: D7. Medi-Cal/Medicaid: D8. Medi-Cal/Medicaid: D9. Medicare: D1. Medi-Cal/Medicaid: D9. Medicare: D1. Medi-Cal/Medicaid: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Housing: D4. Medi-Cal/Medicaid: D5. S4 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					
A2. Contracts/Warranties: 2 2 2 0 0 0 0 A3. Other Consumer/Finance: 9 4 5 0 EMPLOYMENT B1. Discrimination: 0 0 0 0 0 0 0 B2. Other Employment: 0 0 0 0 0 0 0 FAMILY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 0 0 0 0 C2. Conservatorship: 0 0 0 0 0 0 0 0 C3. Other Family: 0 0 0 0 0 0 0 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 55 5 5 4 1 0 0 D2. Medicare: 6 6 6 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 22 0 0 0 Foreclosure/Reverse Mortgages: 3 0 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 16 14 2 0 0 INCOME MAINTENANCE F1. Social Security: 16 14 10 4 0 F3. Pensions/Retiree Benefits: 5 5 5 0 0 0	CONSUMER/FINANCE				
A3. Other Consumer/Finance: 9 4 5 0 0 EMPLOYMENT B1. Discrimination: 0 0 0 0 0 0 0 B2. Other Employment: 0 0 0 0 0 0 0 FAMILY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 0 0 0 0 0 C3. Other Family: 0 0 0 0 0 0 0 0 C3. Other Family: 0 0 0 0 0 0 0 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 55 5 54 1 1 0 0 D2. Medicare: 6 6 6 0 0 0 D3. Other Health/Community Based Care: 0 0 0 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: 0 0 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 16 14 2 0 0 F2. Supplemental Security Income (SSI): 14 10 4 0 0 F3. Pensions/Retiree Benefits: 5 5 5 0 0 0 0	A1. Bankruptcy/Debt Collection:	8	8	0	0
### B1. Discrimination: B1. Discrimination: B2. Other Employment: C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C4. Divorce/Custody/Visitation/Support/ Grandparents Rights: C5. Conservatorship: C6. Divorce/Custody/Visitation/Support/ Grandparents Rights: C7. Conservatorship: C8. Other Family: C9. O 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	A2. Contracts/Warranties:	2	2	0	0
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A3. Other Consumer/Finance:	9	4	5	0
B2. Other Employment: 0 0 0 0 0 0 0 0 FAMILY C1. Divorce/Custody/Visitation/Support/ 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	EMPLOYMENT				
### C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: 0	B1. Discrimination:	0	0	0	0
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C3. Other Family: C4. Conservatorship: C5. Other Family: C6. Other Family: C7. Other Family: C8. Other Family: C8. Other Family: C8. Other Family: C9. Other Health/Community Based Care: C9. Other Health/Community Based	B2. Other Employment:	0	0	0	0
Grandparents Rights: C2. Conservatorship: C3. Other Family: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D4. Medicare: D5. Medicare: D6. G6. G6. O O D7. Medicare: D8. Other Health/Community Based Care: D9. Other Health/Community Based Care: D9	FAMILY				
C3. Other Family: D1. Medi-Cal/Medicaid: 55 54 1 0		0	0	0	0
D1. Medi-Cal/Medicaid: 55 54 1 0	C2. Conservatorship:	0	0	0	0
D1. Medi-Cal/Medicaid: 55 54 1 0 D2. Medicare: 6 6 0 0 0 D3. Other Health/Community Based Care: 0 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 22 22 0 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 17 17 0 0 0 E3. Other Housing: 0 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 16 14 2 0 F2. Supplemental Security Income (SSI): 14 10 4 0 F3. Pensions/Retiree Benefits: 5 5 0 0	C3. Other Family:	0	0	0	0
D2. Medicare:	HEALTH/COMMUNITY BASED CARE				
D3. Other Health/Community Based Care: 0	D1. Medi-Cal/Medicaid:	55	54	1	0
## HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: E3. Other Housing: E3. Other Housing: E4. Social Security: E5. Supplemental Security Income (SSI): E6. Supplemental Security Income (SSI): E7. Supplemental Security Income (SSI):	D2. Medicare:	6	6	0	0
E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: C3. Other Housing: C4. Comparison of the property: Home loans/ Foreclosure/Reverse Mortgages: C5. Other Housing: C6. Comparison of the property: Home loans/ F1. Social Security: C6. Comparison of the property: Home loans/ F2. Supplemental Security Income (SSI): C7. Comparison of the property: Home loans/ F2. Supplemental Security Income (SSI): C7. Comparison of the property: Home loans/ F2. Supplemental Security Income (SSI): C7. Comparison of the property: Home loans/ F2. Supplemental Security Income (SSI): C7. Comparison of the property: Home loans/ F2. Supplemental Security Income (SSI): C7. Comparison of the property: Home loans/ F2. Supplemental Security Income (SSI): C7. Comparison of the property: Home loans/ F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: F4. Comparison of the property: Home loans/ F3. Pensions/Retiree Benefits: F5. Comparison of the property: Home loans/ F3. Pensions/Retiree Benefits: F5. Comparison of the property: Home loans/ F3. Pensions/Retiree Benefits: F5. Comparison of the property: Home loans/ F4. Comparison of the property: Home loans/ F5. Comparison of the property: Home loans/ F5. Comparison of the property: Home loans/ F6. Comparison of the property: Home	D3. Other Health/Community Based Care:	0	0	0	0
Private Housing): 17 17 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 17 17 0 0 E3. Other Housing: 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 16 14 2 0 F2. Supplemental Security Income (SSI): 14 10 4 0 F3. Pensions/Retiree Benefits: 5 5 0 0	HOUSING				
Foreclosure/Reverse Mortgages: E3. Other Housing: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		22	22	0	0
INCOME MAINTENANCE F1. Social Security:		17	17	0	0
F1. Social Security: 16 14 2 0 F2. Supplemental Security Income (SSI): 14 10 4 0 F3. Pensions/Retiree Benefits: 5 5 0 0	E3. Other Housing:	0	0	0	0
F2. Supplemental Security Income (SSI): 14 10 4 0 F3. Pensions/Retiree Benefits: 5 0 0	INCOME MAINTENANCE				
F3. Pensions/Retiree Benefits: 5 0 0	F1. Social Security:	16	14	2	0
	F2. Supplemental Security Income (SSI):	14	10	4	0
F4. Other Income Maintenance: 1 1 0 0	F3. Pensions/Retiree Benefits:	5	5	0	0
	F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 18	AAA Name: Ven	ntura County Area Agency	on Aging				
AAA Contact Na	me: Marleen Canniff	Α	AA Contact Phone:		AAA Contact Email: ma	rleen.canniff@ventura.org	
Provider I	Name: Grey Law of Ver	ntura County	Co	unty(ies): Ventura			
Provider C	ontact Name: Mike Willia	ams P	Provider Contact Phone:		Provider Contact Email: msw98488@aol.com		
INDIVIDUAL RIGH	HTS						
G1. Immig	ration/Naturalization:	0	0	0	0		
G2. Elder A	Abuse/Neglect/Exploitation	n: 4	4	0	0		
G3. Other	Individual Rights:	0	0	0	0		
MISCELLANEOU	S						
H1. Estate	Planning/Wills/Trusts:	35	35	0	0		
H2. Advan	ce Health Care Directives	(AHCD): 60	60	0	0		
H3. Financ	cial Powers of Attorney:	16	16	0	0		
H4. Other	Miscellaneous:	1	1	0	0		
TO	TAL CASES OPENED IN	QUARTER: 271	TOTAL CASES CLOS	ED IN QUARTER BY (ASE CLOSED CODE		
		,	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
			259	12	0		
т	OTAL ESTIMATED CASE	WORK HOURS SPENT:	359				
		OUTREACH/COMMUNITY	Y EDUCATION ACTIVITIES I	ΝΔΤΔ			
		O THE ACTIVO CHIMICHIT	T EDOCATION ACTIVITIES I	ZAIA			
	TOTAL # OF SPI	ECIAL OUTREACH ACTIVI	TIES IN THE QUARTER:	0			
TOTAL EST		OUTREACH ACTIVITY HO		0			
			GAL EDUCATION PROGRAM				
5.							
Date	Location (If Applicable)	Topic	Targeted	Audience	Est # of Est. Participants Hours		
10/30/16	Wilson Center Oxnard	Life Class	Seniors		4 2.5		
11/5/16	Ox Fam Circle	Alzheimers Gathering	Caregiver	'S	80 6		
T074		CAL EDUCATION PROCE	AMO IN THE OHABTES.				
		GAL EDUCATION PROGRA		2			
TOTAL ESTIN	NATED # OF COMMUNIT	Y LEGAL EDUCATION HO	URS IN THE QUARTER:	9			

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213-507-1328 AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323-549-5817 Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 147

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 1383

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 58 Caucasian: 88 75-84: African American: 35 34 85+: Native American/Native Alaskan: 21 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 147 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 48 Chinese: 3 Female: 96 Filipino: Client Declined to Provide Information: 3 Japanese: 0 Total: 147 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 88 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 81 Institutionalized: Samoan: 1 0 7 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 Limited English: 22 Race Unknown/Some Other Race: 11 Client Declined to Provide Information: Rural: 0 2 Greatest Economic Need (Minority): Total: 28 147 Greatest Economic Need (Non-Minority): 37 Greatest Economic Need (Minority Status Unknown): 5 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213-507-1328 AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: *323-549-5817* Provider Contact Email: *mIshkanian@bettzedek.or*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	4	2	4	1			
A2. Contracts/Warranties:	3	3	0	0			
A3. Other Consumer/Finance:	4	4	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	3	4	0	1			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0			
C2. Conservatorship:	10	2	6	0			
C3. Other Family:	1	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	7	5	1	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	13	3	1	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	10	10	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	9	1	0			
E3. Other Housing:	4	4	0	0			
INCOME MAINTENANCE							
F1. Social Security:	5	2	0	0			
F2. Supplemental Security Income (SSI):	5	4	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	3	0	0	0			

Fiscal Year: 2016-2017

Quarter: 2

PSA: 19 AAA Name: Community	and Senior Services-0	County of Los Angeles A	<i>AA</i>						
AAA Contact Name: Richard Moreno	AAA (Contact Phone: 213-507-	1328	AAA Contact Email: rm	oreno@css.lacounty.gov				
Provider Name: Bet Tzedek		County(ies): Los Angeles County							
Provider Contact Name: Maral Ishkanian	Provid	der Contact Phone: 323-54	19-5817	Provider Contact Email: mlshkanian@bettzedek.c					
INDIVIDUAL RIGHTS									
G1. Immigration/Naturalization:	0	0	0	0					
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0					
G3. Other Individual Rights:	1	2	1	2					
MISCELLANEOUS									
H1. Estate Planning/Wills/Trusts:	25	19	1	0					
H2. Advance Health Care Directives (AHCD):	10	7	3	0					
H3. Financial Powers of Attorney:	0	0	0	0					
H4. Other Miscellaneous:	11	8	0	0					
TOTAL CASES OPENED IN QUART	ER: 135	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE					
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION					
		90	18	4					
TOTAL ESTIMATED CASE WORK	HOURS SPENT:	1383							
OUTR	EACH/COMMUNITY ED	DUCATION ACTIVITIES D	ATA						
TOTAL # OF SPECIAL O			0						
INFORMATION ON	COMMUNITY LEGAL	EDUCATION PROGRAM	S/ACTIVITIE						
Date Location Topic (If Applicable)		Targeted A	udience	Est # of Est. Participants Hours					
10/11/2016 ID Th	eft	Seniors		27 0					
TOTAL # OF COMMUNITY LEGAL ED TOTAL ESTIMATED # OF COMMUNITY LEGA			0						

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

Total Unduplicated Client Count for Quarter: 153

Total Cases Closed in Quarter: 236

Total Units of Service for Quarter (Unit=1 Hour): 1032

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	26	Two or More Races:	12
65-74:	66	Caucasian:	116
75-84:	43	African American:	20
85+:	18	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	153	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	64	Chinese:	0
Female:	89	Filipino:	3
Client Declined to Provide Information:	0	Japanese:	0
Total:	153	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	63	Vietnamese:	0
Homebound:	1	Guamanian:	0
Lives Alone:	67	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	2	Other Asian/Pacific Islander:	1
Limited English:	8	Race Unknown/Some Other Race:	0
Rural:	10	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	31	Total:	153
Greatest Economic Need (Non-Minority):	10		
Greatest Economic Need (Minority Status Unknow	/n): 0		
CLIENT ETHNICITY			

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	18	20	6	4			
A2. Contracts/Warranties:	14	13	4	0			
A3. Other Consumer/Finance:	8	7	1	1			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	6	5	3			
C2. Conservatorship:	2	2	0	0			
C3. Other Family:	1	2	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	3	4	0	0			
D2. Medicare:	1	1	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	24	21	13	7			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	8	6	0			
E3. Other Housing:	3	3	0	0			
INCOME MAINTENANCE							
F1. Social Security:	3	3	0	1			
F2. Supplemental Security Income (SSI):	7	5	1	1			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	2	2	0	1			

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

Provider Contact Name. Irene C. Morales, Executive	Direc Pi	Tovide	r Contact Phone. 951-3	308-2540 OF 951-368-2	Provider Contact Email.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	5	Г	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	Г	0	0	0
G3. Other Individual Rights:	2		4	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	44	Г	21	31	0
H2. Advance Health Care Directives (AHCD):	11	П	6	7	0
H3. Financial Powers of Attorney:	10	П	2	10	0
H4. Other Miscellaneous:	1	Γ	1	1	0
TOTAL CASES OPENED IN QUARTER:	173		TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			133	85	18
TOTAL ESTIMATED CASE WORK HOURS S	PENT:		1003		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Type of Outreach Activity Groups Targeted By Est. Location Est # of Outreach People Hours (If Applicable) Reached 10/5/2016 Yucaipa Senior Center Yucaipa Health Fair Seniors 100 4.5 12202 First St. Informational materials distributed: Legal Yucaipa, CA 92399 Guide for Seniors (Eng & Span); Senior Fair Housing Booklets; Seniors & Law Bar Journal (Eng & Span); What Can I Do if I Cannot Pay My Debts?; Elder Abuse; Small Claims Court & What can Lawyers Referral Service Do for Me? 10/12/2016 Moreno Elementary 150 0.9 Abilities Resource Fair Disabled School Informational materials distributed: &Seniors 4825 Moreno St. Medicare, Medi-Cal and Affordable Health Montclair, CA 91763 Coverage and information on who to contact and where to receive assistance if they have problems with their medical coverage.

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

10/14/2016	San Bernardino Senior Center 600 W. 5th St. San Bernardino, CA 92410	Senior Health & Resource Fair Informational materials distributed: Legal Guide for Seniors (Eng & Span); Senior Fair Housing Booklets; Seniors & Law Bar Journal (Eng & Span); Reverse Mortgages; Don't Be A Target of Healthcare Fraud; SSI Basic Facts; IHSS Basic Facts; Three Ways to Receive Your Federal Payments; ICLS Services & What We Do; ICLS Seniors Phone Line Flyer; LawHelp California website	Seniors	200	2.5
10/26/2016	Loma Linda University Drayson Center 25040 Stewart St. Loma Linda, CA	12th Annual Senior Health Fair Informational materials distributed: Medical Coverage; the Affordable Care Act (Covered California, CCI Medi-Connect, Medicare, Medi-Cal, ACA-CAP Affordable Health Care)	Seniors	500	4
11/9/2016	Fifth Street Senior Center 600 W. Fifth St. San Bernardino, CA 92410	Cal Medi-Connect Town Hall & Resource Fair Bilingual Panel to answer questions	Seniors & Caregivers	50	2.6
11/16/2016	Newberry Springs Senior Center 33383 Newberry Rd. Newberry Springs, CA 92365	ICLS Services	Seniors	14	6.3
11/22/2016	Victor Valley High School 16500 Mojave Dr. Victorville, CA 92392	Thanksgiving Day Event	Seniors, Homeless & Low-Income	1000	8.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 21 AAA Name:

AAA Contact Name:

AAA Contact Phone:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nmb

AAA Contact Email:

Total Unduplicated Client Count for Quarter: 46

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 405

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 15 Two or More Races: 65-74: 19 Caucasian: 34 75-84: African American: 10 6 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 46 Asian Indian: **CLIENT GENDER** Cambodian: Male: 19 Chinese: Female: 27 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 46 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 16 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 14 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 5 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 15 0 5 Greatest Economic Need (Minority): Total: 46 Greatest Economic Need (Non-Minority): 3 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nmb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:		4	5	0	0			
A2. Contracts/Warranties:		3	4	0	0			
A3. Other Consumer/Finance:		1	0	0	0			
EMPLOYMENT								
B1. Discrimination:		0	0	0	0			
B2. Other Employment:		0	0	0	0			
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	3	1	0			
C2. Conservatorship:		0	0	0	0			
C3. Other Family:		1	0	0	1			
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:		2	2	1	3			
D2. Medicare:		0	0	0	О			
D3. Other Health/Community Based Care:		0	1	0	1			
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):		10	13	6	3			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		2	1	1	C			
E3. Other Housing:		0	1	0	О			
INCOME MAINTENANCE								
F1. Social Security:		1	1	0	0			
F2. Supplemental Security Income (SSI):		2	2	1	2			
F3. Pensions/Retiree Benefits:		0	0	0	С			
F4. Other Income Maintenance:		4	7	1	1			

Fiscal Year: 2016-2017

Quarter: 2										
PSA: 21	AAA Name:									
AAA Contact Name	e:		А	AAA C	ontact Phone	:		AAA Contac	t Email:	
Provider Na	me: Inland Counties	s Legal Servio	es, Inc.			Co	unty(ies): Riverside			
Provider Con	tact Name: Irene C. I	Morales, Exec	utive Direc P	Provide	er Contact Ph	ione: <i>(951)</i>	368-2540 or (951) 368	Provider Co	ntact Email	: imorales@icls.org or nmb
INDIVIDUAL RIGHT	S									
G1. Immigrat	tion/Naturalization:		0			0	0		0	,
G2. Elder Abı	use/Neglect/Exploitatio	on:	0			0	0		0	,
G3. Other Inc	dividual Rights:		0			0	0		0	,
MISCELLANEOUS										
H1. Estate Pl	anning/Wills/Trusts:		8			14	7		0	
H2. Advance	Health Care Directives	(AHCD):	5			0	9		0	
H3. Financial	Powers of Attorney:		5			0	6		0	1
H4. Other Mis	scellaneous:		0			0	0		0	
TOTA	L CASES OPENED IN	N QUARTER:	49		TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSI	ED CODE	
					TOTAL COU	_	TOTAL LIMITED ADD. SERVICES	TOTAL LE		I
						54	33		11	,
тот	AL ESTIMATED CAS	F WORK HOL	IBS SPENT: T		392			,		
			H/COMMUNIT	V EDI		TIVITIES F	NATA			Ī
										1
		INFORM	ATION ON SP	ECIA	L OUTREAC					
	Location (If Applicable)	Type of Ou	treach Activity			Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
	Police Department 137 S. Perris Blvd. Perris, CA	CARE Tear	n Meeting			Advocate	s for Seniors	30	3.8	
11/16/2016	Police Department 137 S. Perris Blvd. Perris, CA	CARE Tear	n Meeting			Advocate	s for Seniors	50	4.8	
12/14/2016	Police Department 137 S. Perris Blvd. Perris, CA	CARE Tear	n Meeting			Advocate	s for Seniors	50	3.9	
TOTAL ESTIM	TOTAL # OF SF					_	3			•

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2016-2017

Quarter: 2

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nmb

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

County(ies): Orange

Total Unduplicated Client Count for Quarter: 759

Total Cases Closed in Quarter: 684

Total Units of Service for Quarter (Unit=1 Hour): 1595

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER				
CLIENT AGE		CLIENT RACE				
60-64:	252	Two or More Races:	23			
65-74:	325	Caucasian:	438			
75-84:	122	African American:	36			
85+:	60	Native American/Native Alaskan:	10			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	759	Asian Indian:	0			
CLIENT GENDER		Cambodian:	1			
Male:	306	Chinese:	3			
Female:	453	Filipino:	12			
Client Declined to Provide Information:	0	Japanese:	5			
Total:	759	Korean:	11			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	0	Vietnamese:	52			
Homebound:	0	Guamanian:	0			
Lives Alone:	489	Hawaiian:	0			
Institutionalized:	12	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	2			
Limited English:	154	Race Unknown/Some Other Race:	166			
Rural:	0	Client Declined to Provide Information:	0			
Greatest Economic Need (Minority):	201	Total:	759			
Greatest Economic Need (Non-Minority):	138					
Greatest Economic Need (Minority Status Unknow	n): 0					
CLIENT ETHNICITY						

Fiscal Year: 2016-2017

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

County(ies): Orange

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE			-				
A1. Bankruptcy/Debt Collection:	99	66	22	3			
A2. Contracts/Warranties:	14	13	0	0			
A3. Other Consumer/Finance:	14	10	1	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	21	19	1	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	70	48	10	2			
C2. Conservatorship:	30	10	4	13			
C3. Other Family:	24	18	2	1			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	19	7	6	0			
D2. Medicare:	7	4	1	1			
D3. Other Health/Community Based Care:	85	61	14	1			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	139	115	13	2			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	17	5	0			
E3. Other Housing:	31	27	1	0			
INCOME MAINTENANCE							
F1. Social Security:	21	19	1	0			
F2. Supplemental Security Income (SSI):	37	23	12	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	12	12	0	0			

Fiscal Year: 2016-2017

11/5/16

Anaheim

Quarter: 2										
PSA: 22	AAA Name: (Orange County Off	fice on Aging	1						
AAA Contact N	lame: <i>Helen Grange</i>		AAA	A Contact Phone	ontact Phone: 714-480-6482			AAA Contact Email: helen.grange@occr.ocgov.c		
Provide	r Name: Legal Aid So	ounty		Co	unty(ies): Orange					
Provider	Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244					71-5244	Provider Conta	act Email: <i>bwi</i>	se@legal-aid.com	
INDIVIDUAL RIC	GHTS									
G1. Imm	igration/Naturalization:		1		1	0		0		
G2. Elder	r Abuse/Neglect/Exploita	tion:	8		7	0		0		
G3. Othe	er Individual Rights:		17		11	0		2		
MISCELLANEO	US	_								
H1. Estat	te Planning/Wills/Trusts:		49		45	0		0		
H2. Adva	ance Health Care Directiv	res (AHCD):	6		4	1		0		
H3. Finar	ncial Powers of Attorney		0		0	0	0			
H4. Othe	er Miscellaneous:		31		25 3			0		
T	OTAL CASES OPENED	IN QUARTER:	759	TOTAL CA	SES CLOS	ED IN QUARTER BY C	ASE CLOSED	CODE		
				TOTAL COL		TOTAL LIMITED	TOTAL LEG			
				AND AD\		ADD. SERVICES	REPRESENTA			
					562	97		25		
	TOTAL ESTIMATED CA	SE WORK HOURS	S SPENT:	1544						
		OUTREACH/C	OMMUNITY I	EDUCATION AC	CTIVITIES D)ATA				
		INFORMAT	ION ON SPEC	CIAL OUTREAC	H ACTIVITI	ES				
Date	Location	Type of Outrea	ach Activity			argeted By		Est.		
	(If Applicable)				Outreach		People I Reached	Hours		
10/1/16	Santa Ana	Senior Fair			Seniors		300	4		
10/9/16	Irvine	Clinic in the P	ark		Seniors		65	4		
10/15/16	Fullerton	8th Annual He			Communi	tv	100	5		
10/22/16	Garden Grove	Annual Wellne				se Community	130	5		
10/22/16	Yorba Linda	Senior Wellne			Seniors		100	4		
-5,, 10		Joseph Tremie			300.0					

Seniors

1000

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

50 Plus Expo

Fiscal Year: 2016-2017

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # c Partici		Est. Hours
10/11/16	Santa Ana	Medi-Cal benefits	Vietnamese Seniors		25	3
10/21/16	Costa Mesa	Social Security & SSI	Seniors		4	5
10/28/16	Fullerton	LASOC Services	Community		6	4
11/2/16	Westminster	Medi-Cal benefits	Community		25	4
11/14/16	Costa Mesa	Elder Abuse	Seniors		2	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

Fiscal Year: 2016-2017

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858-565-8772 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 952

Total Cases Closed in Quarter: 952

Total Units of Service for Quarter (Unit=1 Hour): 1133

CLIENT CH		OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	188	Two or More Races:	7
65-74:	401	Caucasian:	653
75-84:	258	African American:	66
85+:	105	Native American/Native Alaskan:	6
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	952	Asian Indian:	5
CLIENT GENDER		Cambodian:	0
Male:	320	Chinese:	5
Female:	632	Filipino:	26
Client Declined to Provide Information:	0	Japanese:	6
Total:	952	Korean:	1
OTHER CLIENT CHARACTERISTICS		Laotian:	2
Frail/Disabled:	697	Vietnamese:	2
Homebound:	1	Guamanian:	0
Lives Alone:	560	Hawaiian:	0
Institutionalized:	11	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	22	Other Asian/Pacific Islander:	13
Limited English:	184	Race Unknown/Some Other Race:	160
Rural:	1	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	145	Total:	952
Greatest Economic Need (Non-Minority):	332		
Greatest Economic Need (Minority Status Unknow	vn): 56		
CLIENT ETHNICITY			
Hispanic/Latino:	160		

Fiscal Year: 2016-2017

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858-565-8772 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUART	rer
(Total Cases Opened by Legal Problem Cod	le)	(Total Cases Close	d by Case Closing Code & I	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	42	40	2	0
A2. Contracts/Warranties:	70	65	5	0
A3. Other Consumer/Finance:	25	25	0	0
EMPLOYMENT				
B1. Discrimination:	4	4	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	35	35	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	16	16	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	50	49	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	122	118	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	59	58	1	0
E3. Other Housing:	90	86	4	0
INCOME MAINTENANCE				
F1. Social Security:	41	41	0	0
F2. Supplemental Security Income (SSI):	6	6	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	11	10	1	0

Fiscal Year: 2016-2017

Quarter: 2

A Contact Nan	ne: <i>Marilyn Drisco</i>	11	,	AAA Contact Phone:	<i>858-505</i>	-6533	AAA Contact En	nail: <i>Marilyn.drisco</i>	II@sdcounty.
Provider N	ame: Elder Law & A	Advocacy			Cou	unty(ies): San Diego			
Provider Co	ontact Name: <i>Manue</i>	l Hurtado Casti	r o l	Provider Contact Phon	ne: <i>858-5</i>	65-8772 x205	Provider Contac	t Email: <i>mhurtado</i>	@seniorlaw-s
VIDUAL RIGH	TS								
G1. Immigra	ation/Naturalization:		4		4	0		0	
G2. Elder Al	buse/Neglect/Exploita	ation:	41		40	1		0	
G3. Other I	ndividual Rights:		71		71	0		0	
ELLANEOUS	3								
H1. Estate F	Planning/Wills/Trusts:		197		160	37		0	
H2. Advance	e Health Care Directiv	es (AHCD):	9		7	2		0	
H3. Financia	al Powers of Attorney:	:	26		19	7		0	
H4. Other M	liscellaneous:		19		18	1		0	
тот	AL CASES OPENED	IN QUARTER:	952	TOTAL CASE	S CLOSI	ED IN QUARTER BY (ASE CLOSED (CODE	
			•	TOTAL COUNS	-	TOTAL LIMITED	TOTAL LEGAL	-	
				AND ADVIC		ADD. SERVICES	REPRESENTATI	ON	
				AND ADVIC	886	ADD. SERVICES 66	REPRESENTATI	0 0	
то	TAL ESTIMATED CA	ASE WORK HO	URS SPENT:				REPRESENTATI		
то	TAL ESTIMATED CA		Į¢.		886	66	REPRESENTATI		
то	TAL ESTIMATED CA		Į¢.	1126	886	66	REPRESENTATI		
то		OUTREAC	H/COMMUNIT	1126	886 VITIES D	66	REPRESENTATI		
	TOTAL # OF	OUTREAC	H/COMMUNIT	1126 TY EDUCATION ACTIV	886 VITIES D	66 DATA	REPRESENTATI		
	TOTAL # OF S	OUTREAC SPECIAL OUTF	H/COMMUNIT	1126 IY EDUCATION ACTIVITIES IN THE QUART	VITIES D	0 0	REPRESENTATI		
	TOTAL # OF S	OUTREAC SPECIAL OUTF	H/COMMUNIT	1126 ITY EDUCATION ACTIVITIES IN THE QUART DURS IN THE QUART	VITIES D	0 0 0		o o	
TOTAL ESTI	TOTAL # OF SMATED # OF SPECION INFORMATION	OUTREACH SPECIAL OUTF AL OUTREACH MATION ON CO Topic Elder Law, Conservati	H/COMMUNIT	1126 ITY EDUCATION ACTIVITIES IN THE QUART DURS IN THE QUART EGAL EDUCATION PROTECTION P	VITIES D ER: ER: ROGRAM	0 0 IS/ACTIVITIE	Est # of E	o o	

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manuel A. Hurtado Castro* Provider Contact Phone: *760-439-2535 x205* Provider Contact Email: *mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 101

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 65-74: 25 Caucasian: 11 75-84: African American: 17 2 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 51 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 23 Chinese: Female: 28 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 51 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 23 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 27 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 11 Race Unknown/Some Other Race: 37 Client Declined to Provide Information: Rural: 49 0 Greatest Economic Need (Minority): Total: 51 29 Greatest Economic Need (Non-Minority): 4 Greatest Economic Need (Minority Status Unknown): 1 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 2

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manuel A. Hurtado Castro* Provider Contact Phone: *760-439-2535 x205* Provider Contact Email: *mhurtado@seniorlaw-sd.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART d by Case Closing Code & L	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation
ONSUMER/FINANCE		<u> </u>		·	
A1. Bankruptcy/Debt Collection:		1	1	0	
A2. Contracts/Warranties:		7	5	2	
A3. Other Consumer/Finance:		4	1	3	
MPLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		2	2	0	
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		3	1	2	
C2. Conservatorship:		0	0	0	
C3. Other Family:		0	0	0	
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	
D2. Medicare:		0	0	0	
D3. Other Health/Community Based Care:		2	2	0	
OUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		1	0	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		3	2	1	
E3. Other Housing:		0	0	0	
COME MAINTENANCE					
F1. Social Security:		0	0	0	
F2. Supplemental Security Income (SSI):		3	2	1	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:		4	2	2	

Fiscal Year: 2016-2017

Quarter: 2

der Law & Advocacy ne: Manuel A. Hurtado C uralization: ect/Exploitation:			ontact Phone: Cor r Contact Phone: 760-4	ounty(ies): Imperial	AAA Contact Email:	
ne: <i>Manuel A. Hurtado C</i> uralization:		Provide			Devides Contest 5	
ıralization:		Provide	r Contact Phone: 760-	130-2535 v205	Duradalan Oraște șt E	
				103-2303 A203	Provider Contact Email:	: mhurtado@seniorlaw-sd
ect/Exploitation:	<u> </u>		0	0	0	
	1	I [1	0	0	
Rights:	3	3	2	1	0	
Vills/Trusts:	11	I [2	9	0	
Care Directives (AHCD):	4		1	3	0	
of Attorney:	(0	0	0	
ous:	2		1	1	0	
S OPENED IN QUARTER	5	1	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE	
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		Г	25	26	0	
MATED CASE WORK HO	URS SPENT	: -	95			
		je.	CATION ACTIVITIES	ΠΑΤΔ		
OOTILA		IIII EDO	OATION ACTIVITIES	DATA		
TAL # OF SPECIAL OUT	REACH ACT	IVITIES II	N THE QUARTER:	0		
				0		
INFORMATION ON C	OMMUNITY	LEGAL E	DUCATION PROGRA	MS/ACTIVITIE		
Topic			Targeted	Audience	Est # of Est. Participants Hours	
					300 6	
	MATED CASE WORK HO OUTREACH OF SPECIAL OUTREACH INFORMATION ON CO Topic Cole) Calexico 12 Community Spanish p about will	MATED CASE WORK HOURS SPENT OUTREACH/COMMUN OTAL # OF SPECIAL OUTREACH ACTIVITY I INFORMATION ON COMMUNITY I Topic ble) Calexico 12 Senior Community air	Are Directives (AHCD): of Attorney: ous: S OPENED IN QUARTER: OUTREACH/COMMUNITY EDU OTAL # OF SPECIAL OUTREACH ACTIVITIES IN OF SPECIAL OUTREACH ACTIVITY HOURS IN INFORMATION ON COMMUNITY LEGAL E Topic ble) calexico 12 calexico 12 calexico 12 calexico 12 community air	Are Directives (AHCD): of Attorney: ous: 2 TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE 25 MATED CASE WORK HOURS SPENT: OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAI Topic Targeted ole) Calexico 12 Community Spanish presentation provided information about wills, poa & ahcd documents. Seniors Community	Are Directives (AHCD): of Attorney: ous: 2 1 TOTAL CASES CLOSED IN QUARTER BY COMMUNITY EDUCATION ACTIVITIES DATA OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA OUTREACH ACTIVITY HOURS IN THE QUARTER: OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: Topic Targeted Audience Deley alexico 12 Spanish presentation provided information about wills, poa & ahcd documents. Seniors 60+	are Directives (AHCD): 4 1 3 0 0 of Attorney: 0 0 0 0 0 0 0 sus: 2 1 1 1 0 0 S OPENED IN QUARTER: 51 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED ADD. SERVICES REPRESENTATION 25 26 0 MATED CASE WORK HOURS SPENT: 95 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Topic Targeted Audience Est # of Est. Participants Hours alexico 12 Japanish presentation provided information about wills, poa & ahcd documents.

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: 332-648-4711 Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 198

Total Cases Closed in Quarter: 156

Total Units of Service for Quarter (Unit=1 Hour): 2625

CLIENT CHA		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	26	Two or More Races:	3
65-74:	69	Caucasian:	123
75-84:	70	African American:	36
85+:	33	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	198	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	68	Chinese:	0
Female:	129	Filipino:	2
Client Declined to Provide Information:	1	Japanese:	0
Total:	198	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	109	Vietnamese:	0
Homebound:	4	Guamanian:	0
Lives Alone:	101	Hawaiian:	0
Institutionalized:	3	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	7	Other Asian/Pacific Islander:	13
Limited English:	47	Race Unknown/Some Other Race:	17
Rural:	0	Client Declined to Provide Information:	3
Greatest Economic Need (Minority):	47	Total:	198
Greatest Economic Need (Non-Minority):	61		
Greatest Economic Need (Minority Status Unknow	n): 9		
CLIENT ETHNICITY			

Fiscal Year: 2016-2017

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: 332-648-4711 Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CAS (Total Cases Closed	ES CLOSEI d by Case Clo
		Counsel and Advice (CA)	Limited / Services
NSUMER/FINANCE			
A1. Bankruptcy/Debt Collection:	14	6	
A2. Contracts/Warranties:	3	1	
A3. Other Consumer/Finance:	6	5	
LOYMENT			
B1. Discrimination:	0	0	
B2. Other Employment:	8	6	
ILY			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	
C2. Conservatorship:	9	0	
C3. Other Family:	1	2	
TH/COMMUNITY BASED CARE			
D1. Medi-Cal/Medicaid:	12	8	
D2. Medicare:	1	2	
D3. Other Health/Community Based Care:	10	4	
BING			
E1. Landlord-Tenant (Subsidized or Private Housing):	18	14	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	16	
E3. Other Housing:	4	3	
E MAINTENANCE			
F1. Social Security:	1	2	
F2. Supplemental Security Income (SSI):	3	8	
F3. Pensions/Retiree Benefits:	1	1	
F4. Other Income Maintenance:	2	2	

Fiscal Year: 2016-2017

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PSA: <i>25</i> AAA Contact Nan	ne: Francisco Guillern	of Los Angeles-Departme mo AA	AA Contact Phone: 213-202	2-5622	AAA Contact Email: fra	ncisco.guillermo@lacity.or
Provider Na	ame: Bet Tzedek		Co	unty(ies): Los Angel		
Provider Co	ntact Name: Sarah Jam	n pol Pr	ovider Contact Phone: 332-6	648-4711	Provider Contact Email	: sjampol@bettzedek.org
IDIVIDUAL RIGH	rs					
G1. Immigra	ation/Naturalization:	0	0	0	0	•
G2. Elder Al	ouse/Neglect/Exploitation	n: 0	1	0	2	•
G3. Other In	ndividual Rights:	14	10	0	12	
ISCELLANEOUS						
H1. Estate F	lanning/Wills/Trusts:	16	7	4	0	•
H2. Advance	e Health Care Directives ((AHCD): 9	2	12	0	
H3. Financia	l Powers of Attorney:		0	0	0	
H4. Other M	iscellaneous:	9	6	0	0	
ТОТ	AL CASES OPENED IN	QUARTER: 157	TOTAL CASES CLOS	ED IN QUARTER BY (ASE CLOSED CODE	
		13,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	-
			AND ADVICE	ADD. SERVICES	REPRESENTATION	-
			107	31	18	
TO	TAL ESTIMATED CASE	WORK HOURS SPENT:	2609			
		OUTREACH/COMMUNITY	EDUCATION ACTIVITIES I	DATA		
		INFORMATION ON SPE	CIAL OUTREACH ACTIVIT	IES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups T Outreach	argeted By	Est # of Est. People Hours Reached	
45					0 0	
	TOTAL # OF SPE	ECIAL OUTREACH ACTIVIT	IES IN THE QUARTER:	0	,	
TOTAL ESTI		OUTREACH ACTIVITY HOL	_	0		
	INFORMAT	TION ON COMMUNITY LEG	AL EDUCATION PROGRAM	/IS/ACTIVITIE		
Date	Location (If Applicable)	Topic	Targeted	Audience	Est # of Est. Participants Hours	
Date	(, ppcas.c)					
12/15/2016	Los Angeles	Legal Services for Holocau	st Survivors Seniors		40 15	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung AAA Contact Phone: 707-995-4652 AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 326

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 15 Caucasian: 38 75-84: African American: 10 1 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 48 Asian Indian: **CLIENT GENDER** Cambodian: Male: 17 Chinese: Female: 31 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 48 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 38 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 35 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 13 0 Limited English: 0 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 48 3 Greatest Economic Need (Minority): Total: 2 48 Greatest Economic Need (Non-Minority): 31 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2016-2017

Quarter: 2

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung AAA Contact Phone: 707-995-4652 AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	3	3	1
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	3	4	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	31	8	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	2	0	1
E3. Other Housing:	4	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	1

Fiscal Year: 2016-2017

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PSA: <i>26</i>	AAA Name: A	NAA of Mendocino	and Lake Cou	nties					
AAA Contact Nam	ne: Xuyen Ung		AAA	Contact Phone: 707-	995-4652		AAA Contac	t Email: xun g	g@dss.co.lake
Provider Na	ame: Legal Service	s of Northern Cali	fornia		County(ies)	: Mendocino	and Lake		
Provider Co	ntact Name: Angelic	a M. Millan	Provid	der Contact Phone: 70	7-513-1023		Provider Cor	ntact Email:	amillan@lsnc.r
INDIVIDUAL RIGHT	TS								
G1. Immigra	ation/Naturalization:		0		0	0		0	
G2. Elder Ab	ouse/Neglect/Exploitat	tion:	0		0	0		0	
G3. Other Ir	ndividual Rights:		3		4	2		0	
MISCELLANEOUS									
H1. Estate P	Planning/Wills/Trusts:		0		0	0		0	
H2. Advance	e Health Care Directive	es (AHCD):	1		1	0		0	
H3. Financia	I Powers of Attorney:		0		0	0		0	
H4. Other M	liscellaneous:		0		1	0		0	
TOT	AL CASES OPENED	IN QUARTER:	48	TOTAL CASES CL	OSED IN QU	JARTER BY C	ASE CLOSE	D CODE	
		,	,0	TOTAL COUNSEL AND ADVICE	TOTAL	LIMITED SERVICES	TOTAL LE REPRESENT	GAL	
				5	3	19		5	
TO.	TAL ESTIMATED CA	SE WORK HOURS	SPENT:	320					
			Į.	DUCATION ACTIVITIE	C DATA				
		_		AL OUTREACH ACTIV	_				
Date	Location (If Applicable)	Type of Outrea	ach Activity	Groups Outrea	Targeted B ch	у	Est # of People Reached	Est. Hours	
10/17/2016	Ukiah		unty Continuum Iomeless Servic		Providers		20	5.8	
	TOTAL # OF S	SPECIAL OUTRFA	CH ACTIVITIES	IN THE QUARTER:		1			
TOTAL FSTI				S IN THE QUARTER:		6			
TOTAL LOTT	MAILD # OF OFLOR	at comeann ac		, IIIE GOAIIIEII.		U			
TOTAL	# OF COMMUNITY	LEGAL EDUCATIO	N PROGRAMS	IN THE QUARTER:		0			
				S IN THE QUARTER:		0			

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 138

Total Cases Closed in Quarter: 126

Total Units of Service for Quarter (Unit=1 Hour): 787

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 58 Two or More Races: 65-74: 58 Caucasian: 122 75-84: African American: 16 6 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 138 Asian Indian: **CLIENT GENDER** Cambodian: Male: 47 Chinese: Female: 91 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 138 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 53 Vietnamese: Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 49 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 16 1 Limited English: 6 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 17 0 Greatest Economic Need (Minority): Total: 16 138 Greatest Economic Need (Non-Minority): 55 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUAR ed by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (L
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	0	1	
A2. Contracts/Warranties:	1	0	1	
A3. Other Consumer/Finance:	5	3	1	
EMPLOYMENT				
B1. Discrimination:	0	0	0	
B2. Other Employment:	2	1	0	
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	14	6	0	
C2. Conservatorship:	1	0	0	
C3. Other Family:	0	0	0	
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	
D2. Medicare:	0	0	0	
D3. Other Health/Community Based Care:	1	0	1	
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	62	19	14	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	
E3. Other Housing:	0	0	0	
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	
F2. Supplemental Security Income (SSI):	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	
F4. Other Income Maintenance:	0	0	0	

Fiscal Year: 2016-2017

11/10/2016 Santa Rosa

11/17/2016 Guerneville

Quarter: 2

uarter: 2										
PSA: 27	AAA Name	: Sonoma County A	ea Agency or	n Aging						
AAA Contact Nam	ne:		AAA	Contact Phone	e:			AAA Contac	t Email:	
Provider Na	ame: Legal Aid (Of Sonoma County			Co	ounty(ies): So	onoma			
Provider Co	ntact Name: <i>Roni</i>	it Rubinoff	Prov	vider Contact Pl	hone: 707-5	542-6664		Provider Co	ntact Email:	rrubinoff@leg
NDIVIDUAL RIGH	TS									
G1. Immigra	ation/Naturalizatior	n:	0		0		0		0	
G2. Elder Al	buse/Neglect/Explo	itation:	29		20		2		5	
G3. Other In	ndividual Rights:		0		0		0		0	
IISCELLANEOUS		_								
H1. Estate F	Planning/Wills/Trus	ts:	15		10		9		0	
H2. Advance	e Health Care Direc	ctives (AHCD):	4		2		4		0	
H3. Financia	al Powers of Attorn	ey:	0		0		0		0	
H4. Other M	liscellaneous:		3		1		1		0	
TOT	AL CASES OPEN	ED IN QUARTER: 🧵	141	TOTAL CA	SES CLOS	ED IN QUART	TER BY C	CASE CLOSI	ED CODE	
				TOTAL CO		TOTAL LIMI ADD. SERVI		TOTAL LE		
				AND AD	63	ADD. SERVI	34	KLIKLSLIVI	29	
					03		34		29	
10	TAL ESTIMATED	CASE WORK HOURS	r	781						
		OUTREACH/C	OMMUNITY E	EDUCATION AC	CTIVITIES D	DATA				
		INFORMAT	ON ON SPEC	IAL OUTREAC	H ACTIVITI	IES				
Date	Location (If Applicable)	Type of Outrea	ach Activity		Groups Ta Outreach	argeted By		Est # of People Reached	Est. Hours	
10/8/2016	Sebastopol	Speaking Eng	agement		Elders			150	7	
10/15/2016	Santa Rosa	Information T	able (Binationa	al Health Fair)	Elders			50	7	
10/15/2016	Petaluma	Information T Alzheimer's)	able (Walk to I	End	Elders			400	8	
10/20/2016	Petaluma	Informational People Service		Petaluma	Elders			30	2	

Dependent Adults

Elders

20

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

Informational Presentation (Knitting Club)

OCRA

Fiscal Year: 2016-2017

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Date	Location (If Applicable)	Topic		est # of Participants	Est. Hours
10/05/2016	Legal Aid	Cleaning up Criminal Records Workshop	Low Income	1	3
12/07/2016	Legal Aid	Expungement Workshop	Low Income	4	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Servcies of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger/Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: oehlinger@lsnc.net agree

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 685

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 35 Two or More Races: 36 65-74: 38 Caucasian: 34 75-84: African American: 9 85+: Native American/Native Alaskan: 2 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 84 Asian Indian: **CLIENT GENDER** Cambodian: Male: 31 Chinese: Female: 53 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 84 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 58 Vietnamese: Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 18 Institutionalized: Samoan: 2 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 Limited English: 17 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 0 2 Greatest Economic Need (Minority): 7 Total: 84 Greatest Economic Need (Non-Minority): 10 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Servcies of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger/Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: oehlinger@lsnc.net agree

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	6	1	0
A2. Contracts/Warranties:	2	2	1	0
A3. Other Consumer/Finance:	3	2	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	2	3	2
D2. Medicare:	0	0	1	0
D3. Other Health/Community Based Care:	6	7	2	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	37	17	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	7	4	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	2	0
F2. Supplemental Security Income (SSI):	3	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	3	0

Fiscal Year: 2016-2017

Quarter: 2							
PSA: 28 AAA Name: Napa	a and Solano County A	AA					
AAA Contact Name:		AAA Contact Phone	: :		AAA Contact	Email:	
Provider Name: Legal Servcies of	f Northern California		County(ies):	Solano Col	unty		
Provider Contact Name: Oliver Ehli	nger/Angela Greer	Provider Contact Pr	none: 707-643-0054		Provider Cor	tact Email:	oehlinger@lsnc.net agree
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0		0	0		0	
G2. Elder Abuse/Neglect/Exploitation	: 0		0	0		0	
G3. Other Individual Rights:	0		0	0		0	
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	0		0	0		0	
H2. Advance Health Care Directives (AHCD): 0		0	0		0	
H3. Financial Powers of Attorney:	0		0	0		0	
H4. Other Miscellaneous:	0		0	0		0	
TOTAL CASES OPENED IN	QUARTER: 82	TOTAL CA	SES CLOSED IN QUA	ARTER BY C	ASE CLOSE	D CODE	
		TOTAL COU			TOTAL LEG		
		AND AD	63 ADD. SE	36	REPRESENT	7	
			03 J	30	,	/	
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	637					
	OUTREACH/COMMUN	ITY EDUCATION AC	TIVITIES DATA				
	INFORMATION ON S	SPECIAL OUTREAC	H ACTIVITIES				
Date Location	Type of Outreach Activi	ty	Groups Targeted By		Est # of	Est.	
(If Applicable)			Outreach		People Reached	Hours	
10/5/16	0	5 1 6 :			_		
10/5/16 Vallejo	Outreach Clinic at Flore Center	ence Douglas Senior	Seniors		3	2	
10/17/16 Suisun City	Outreach Clinic at Suisu	ın City Library -	Seniors		4	2	
	prep, travel & outreach						
10/11/16 Solano County	North Bay Stand Down outreach	- Prep, travel &	Senior Vets		200	6	
10/12/16 Solano County	North Bay Stand Down outreach	- Prep, travel &	Senior Vets		200	5	
11/02/16 Solano County	Outreach Clinic at Flore Center	ence Douglas Senior	Seniors		5	1	
11/21/16 Vallejo	Outreach Clinic at Suisu	ın City Library -	Seniors		3	2	

Seniors

prep, travel & outreach

outreach

WIB Presentation/Clinic Pre , travel &

Solano County

12/16/16

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Servcies of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger/Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: oehlinger@lsnc.net agree

12/19/16	Suisun City	Outreach Clinic at Suisun City Library -	Seniors	2	2
•		prep, travel & outreach		·	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

	INFOR	MATION ON COMMUNITY LEGAL EDUCATION	PROGRAMS/ACTIVITIE		
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/6/16	Solano County	Outreach Describe LSNC Services	Seniors	35	1
10/7/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	3
10/18/16	Vallejo	Tenants Rights and general info about LSNC services	Seniors and their families	50	2
10/15/16	Solano County	Health Fair - prep, travel & outreach	Seniors and their families	500	7
10/19/16	Solano County	Vacaville Homeless Round Table	Seniors	50	3
10/22/16	Solano County	Solano Wellness Event	Seniors and their families	80	4
10/27/16	Solano County	Presentation to CAN-B - Describe LSNC's Services	Seniors Advocates	8	2
11/04/16	Solano County	Senior Coalition Meeting - prep, meetin & travel	Senior Coalition	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@baylegal.org

County(ies): Napa

Total Unduplicated Client Count for Quarter: 19

Total Cases Closed in Quarter: 71

Total Units of Service for Quarter (Unit=1 Hour): 282

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 3 60-64: Two or More Races: 65-74: 5 Caucasian: 18 75-84: African American: 9 1 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 19 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 10 Chinese: Female: 9 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 19 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 10 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 9 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 3 19 Greatest Economic Need (Non-Minority): 6 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART d by Case Closing Code & L	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		1	2	0	2
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		3	5	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	3	0	0
C2. Conservatorship:		1	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		0	1	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		1	5	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	1	0	0
E3. Other Housing:		0	2	2	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		0	1	0	1
F3. Pensions/Retiree Benefits:		0	1	0	0
F4. Other Income Maintenance:		0	1	1	0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28	AAA Name: Na	apa and Sola	no Coul	nty AAA							
AAA Contact Nar	ne:			AAA (Contact Phone	e:			AAA Contac	t Email:	
Provider N	ame: Bay Area Lega	l Aid				Co	unty(ies): Napa				
Provider Co	ontact Name: Kristi Le	snewich		Provid	der Contact P	hone: 707-2	259-0579		Provider Cor	ntact Em	ail: klesnewich@baylegal.org
INDIVIDUAL RIGH	ITS										
G1. Immigr	ation/Naturalization:			0		0		0			0
G2. Elder A	buse/Neglect/Exploitati	on:		2		0		0			2
G3. Other I	ndividual Rights:					2		0			0
MISCELLANEOUS	8										_
H1. Estate	Planning/Wills/Trusts:			4		10		11			0
H2. Advanc	e Health Care Directive	s (AHCD):		5		3		2			0
H3. Financi	al Powers of Attorney:			0		0		3			0
H4. Other N	Miscellaneous:			1		6		0			0
TO1	AL CASES OPENED I	N QUARTER	:	19	TOTAL CA	SES CLOS	ED IN QUARTER	BY C	CASE CLOSE	D CODI	
					TOTAL CO		TOTAL LIMITED ADD. SERVICES		TOTAL LE REPRESENT		
						43		23			5
тс	TAL ESTIMATED CAS	E WORK HO	URS SF	ENT:	280						
		OUTREAC	CH/COM	MUNITY ED	UCATION AC	CTIVITIES D	DATA				
		INFORI	MATION	ON SPECIA	AL OUTREAC	CH ACTIVITI	IES				
Date	Location (If Applicable)	Type of O	utreach	Activity		Groups Ta Outreach	argeted By		Est # of People Reached	Est. Hours	
12/01/16	UpValley Family Services	Bay Area	Legal Ai	d Services		Service P	roviders		12	2	
TOTAL EST	TOTAL # OF S						2				
	L # OF COMMUNITY L ATED # OF COMMUN						0				

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-621-6154 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Dianna Steele* Provider Contact Phone: *530-621-6154* Provider Contact Email: *Diana.stele@edgov.us*

Total Unduplicated Client Count for Quarter: 387

Total Cases Closed in Quarter: 979

Total Units of Service for Quarter (Unit=1 Hour): 1537

CLIENT CHA		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	47	Two or More Races:	0
65-74:	175	Caucasian:	372
75-84:	103	African American:	2
85+:	48	Native American/Native Alaskan:	0
Client Declined to Provide Information:	14	Asian/Pacific Islander	
Total:	387	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	138	Chinese:	0
Female:	249	Filipino:	0
Client Declined to Provide Information:	0	Japanese:	1
Total:	387	Korean:	1
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	48	Vietnamese:	0
Homebound:	2	Guamanian:	0
Lives Alone:	156	Hawaiian:	0
Institutionalized:	3	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	24	Other Asian/Pacific Islander:	0
Limited English:	0	Race Unknown/Some Other Race:	11
Rural:	387	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	0	Total:	387
Greatest Economic Need (Non-Minority):	116		
Greatest Economic Need (Minority Status Unknow	vn): 1		
CLIENT ETHNICITY			

Fiscal Year: 2016-2017

Quarter: 2

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-621-6154 AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Dianna Steele* Provider Contact Phone: *530-621-6154* Provider Contact Email: *Diana.stele@edgov.us*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			<u> </u>	
A1. Bankruptcy/Debt Collection:	6	1	5	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	72	71	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	3	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	2	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	12	9	2	0
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	5	3	12
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	40	17	26	0
E3. Other Housing:	13	13	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	2	0	2	0
F4. Other Income Maintenance:	7	5	1	0

Fiscal Year: 2016-2017

Quarter: 2

A Contact Name: Yasmin Hichborn		AAA	Contact Phone: 530-621	one: 530-621-6154 AAA Contact Email: Yasmin.hich		
Provider Name: Senior Legal Service	ces		Co	ounty(ies): El Dorado	County	
Provider Contact Name: Dianna Steele	'e	Prov	ider Contact Phone: 530-6	621-6154	Provider Contact Emai	il: Diana.stele@edgov.us
VIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	2	0	<u> </u>
G2. Elder Abuse/Neglect/Exploitation:		29	9	13	8	3
G3. Other Individual Rights:		4	4	2	0	
CELLANEOUS						
H1. Estate Planning/Wills/Trusts:		185	79	199	0	
H2. Advance Health Care Directives (AH	HCD):	127	35	194	0	<u> </u>
H3. Financial Powers of Attorney:		136	36	204	0	
H4. Other Miscellaneous:		7	4	0	0	<u> </u>
				PED IN OUADTED BY	DACE OF OCED CODE	
TOTAL CASES OPENED IN QU	JARTER:	674	TOTAL CASES CLOS	DED IN QUARTER DT	CASE CLUSED CODE	
TOTAL CASES OPENED IN QU	JARTER:	674	TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	4
TOTAL CASES OPENED IN QU	JARTER:	674	TOTAL COUNSEL	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
	·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
TOTAL ESTIMATED CASE WO	ORK HOURS	SPENT:	TOTAL COUNSEL AND ADVICE 302	TOTAL LIMITED ADD. SERVICES 657	TOTAL LEGAL REPRESENTATION	
TOTAL ESTIMATED CASE WO	ORK HOURS	SPENT:	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES 657	TOTAL LEGAL REPRESENTATION	
TOTAL ESTIMATED CASE WO	ORK HOURS S	SPENT:	TOTAL COUNSEL AND ADVICE 302 1526 DUCATION ACTIVITIES I	TOTAL LIMITED ADD. SERVICES 657	TOTAL LEGAL REPRESENTATION	
TOTAL ESTIMATED CASE WO	ORK HOURS SOUTREACH/CO	SPENT: SMMUNITY E	TOTAL COUNSEL AND ADVICE 302 1526 DUCATION ACTIVITIES I	TOTAL LIMITED ADD. SERVICES 657 DATA	TOTAL LEGAL REPRESENTATION	
TOTAL ESTIMATED CASE WO	ORK HOURS SOUTREACH/CO	SPENT: MMUNITY E H ACTIVITIES	TOTAL COUNSEL AND ADVICE 302 1526 DUCATION ACTIVITIES IS IN THE QUARTER: S IN THE QUARTER:	TOTAL LIMITED ADD. SERVICES 657 DATA 0 0	TOTAL LEGAL REPRESENTATION	
TOTAL ESTIMATED CASE WO	ORK HOURS SOUTREACH/CO	SPENT: MMUNITY E H ACTIVITIES	TOTAL COUNSEL AND ADVICE 302 1526 DUCATION ACTIVITIES IS IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGRAM	TOTAL LIMITED ADD. SERVICES 657 DATA 0 0 0 WS/ACTIVITIE	TOTAL LEGAL REPRESENTATION 20	
TOTAL ESTIMATED CASE WO TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OU INFORMATIO Date Location To	ORK HOURS SOUTREACH/CO	SPENT: MMUNITY E H ACTIVITIES	TOTAL COUNSEL AND ADVICE 302 1526 DUCATION ACTIVITIES IS IN THE QUARTER: S IN THE QUARTER:	TOTAL LIMITED ADD. SERVICES 657 DATA 0 0 0 WS/ACTIVITIE	TOTAL LEGAL REPRESENTATION 20	
TOTAL ESTIMATED CASE WO TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OU INFORMATIO Date Location To (If Applicable) 12/14/2016 Placerville Senior S	ORK HOURS SOUTREACH/CO	SPENT: MMUNITY E H ACTIVITIES	TOTAL COUNSEL AND ADVICE 302 1526 DUCATION ACTIVITIES IS IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGRAM	TOTAL LIMITED ADD. SERVICES 657 DATA 0 0 0 WS/ACTIVITIE	TOTAL LEGAL REPRESENTATION 20	
TOTAL ESTIMATED CASE WO TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OU INFORMATIO Date Location To (If Applicable) 12/14/2016 Placerville Senior Centers	ORK HOURS SOUTREACH/CONTREACH ACTON ON COMMUTODIC	SPENT: MMUNITY E H ACTIVITIE: IVITY HOUR:	TOTAL COUNSEL AND ADVICE 302 1526 DUCATION ACTIVITIES I S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGRAM Targeted Seniors	TOTAL LIMITED ADD. SERVICES 657 DATA 0 0 0 WS/ACTIVITIE	TOTAL LEGAL REPRESENTATION 20 Est # of Est. Participants Hours 50 2	
TOTAL ESTIMATED CASE WO TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OU INFORMATIO Date Location To (If Applicable) 12/14/2016 Placerville Senior Centers 10/24/2016 Tahoe Senior Center	ORK HOURS SOUTREACH/CO JAL OUTREACH ACT ON ON COMMU	SPENT: MMUNITY E H ACTIVITIES IVITY HOURS JNITY LEGAL ng Term Care	TOTAL COUNSEL AND ADVICE 302 1526 DUCATION ACTIVITIES I S IN THE QUARTER: S IN THE QUARTER: L EDUCATION PROGRAM Targeted Seniors	TOTAL LIMITED ADD. SERVICES 657 DATA 0 0 0 WS/ACTIVITIE	TOTAL LEGAL REPRESENTATION 20 Est # of Est. Participants Hours	

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsgmail.com

Total Unduplicated Client Count for Quarter: 141

Total Cases Closed in Quarter: 126

Total Units of Service for Quarter (Unit=1 Hour): 547

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 65-74: 135 64 Caucasian: 75-84: African American: 44 2 85+: Native American/Native Alaskan: 15 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 141 Asian Indian: **CLIENT GENDER** Cambodian: Male: 44 Chinese: Female: 97 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 141 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 13 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 37 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 45 0 Limited English: Race Unknown/Some Other Race: 1 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): 3 Total: 141 Greatest Economic Need (Non-Minority): 38 Greatest Economic Need (Minority Status Unknown): 3

Fiscal Year: 2016-2017

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsgmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUAR d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	1	1	0
A2. Contracts/Warranties:	4	4	5	0
A3. Other Consumer/Finance:	12	8	7	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	3	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	3	2	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	10	2	0
F2. Supplemental Security Income (SSI):	0	1	1	0
F3. Pensions/Retiree Benefits:	1	1	1	0
F4. Other Income Maintenance:	0	1	0	0

Fiscal Year: 2016-2017

Quarter: 2

arter: 2							
PSA: 30 AAA AAA Contact Name: Linda	Name: Stanislaus Co	unty Departme	ent of Aging and V			AAA Contact Email: Io	wol@stanoounty.com
	v' Dor Senior Advocac	v Network	AAA OOMACCI HOM		ies): <i>Stanislaus</i>		wei@stancounty.com
Provider Contact Name		y Network	Provider Contact P		•	Provider Contact Email	: seniorsamail com
	. Joyce dandennan		Trovidor Contact r	110110. 200 077 00		Trovidor Contact Email	. Scriiorsgiiian.com
DIVIDUAL RIGHTS G1. Immigration/Natura	dization:	2		0	0	0	r
G2. Elder Abuse/Negled		39		1	1	0	r
G3. Other Individual Ric		2		2	1	0	r
SCELLANEOUS	jiics.	<u> </u>		2	1	j. U	
H1. Estate Planning/Wil	ls/Trusts:	11		12	4	1	,
H2. Advance Health Ca		2		0	1	2	
H3. Financial Powers of		19		6	7	1	
H4. Other Miscellaneou	,	26		20	4	1	1
	-	-					
TOTAL CASES	OPENED IN QUARTER	141	TOTAL CO		TAL LIMITED	TOTAL LEGAL	
			AND AD		D. SERVICES	REPRESENTATION	_
				80	41	5	·
TOTAL ESTIM	ATED CASE WORK HO	OURS SPENT:	499				
			ITY EDUCATION A	CTIVITIES DATA			Ī
]
	_		SPECIAL OUTREAG				
Date Location (If Applicable		Outreach Activit	ty	Groups Targete Outreach	ed By	Est # of Est. People Hours	
(II Applicable	7)					Reached	
10/21/2016 Modesto 0	Centre Plaza Healthy	Aging and Fall I	Prevention Summit	1		500 5.5	
10/20/2016 Turlock		t Care Education		Home health w	vorkers	50 2.5	
10,120,120	, , , , , , , , , , , , , , , , , , , ,						
тот	AL # OF SPECIAL OUT	REACH ACTIV	VITIES IN THE QUA	ARTER:	2		
TOTAL ESTIMATED # C	F SPECIAL OUTREAC	H ACTIVITY H	OURS IN THE QUA	ARTER:	8		
	INFORMATION ON C	OMMUNITY L	EGAL EDUCATION	PROGRAMS/AC	CTIVITIE		
Date Location	Topic			Targeted Audie	ence	Est # of Est. Participants Hours	
(If Applicable				Attamana			
11/18/2016 Monterey	Elder Abı	use		Attorneys		350 20	
11/19/2016 Monterey	Elder Abı			Attorneys		350 20	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2016-2017

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsgmail.com

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 ext 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Nghi Huynh Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: nhuynh@centralcallegal.o

60

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 551

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 12 Two or More Races: 65-74: 24 Caucasian: 37 75-84: African American: 15 4 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 56 Asian Indian: **CLIENT GENDER** Cambodian: Male: 25 Chinese: Female: 31 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 56 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 29 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 13 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 8 Race Unknown/Some Other Race: 14 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 56 15 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 3

Fiscal Year: 2016-2017

Quarter: 2

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 ext 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Nghi Huynh Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: nhuynh@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co			ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	2	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	3	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	2	4	2
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	3	2	1	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	9	5	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Quarter: 2

AAA Contact Name: Jaz Chima				Contact Phone: 209 38	5-3000 ext 5699	AAA Contact Email: jch	ima@hsa.co.merced.ca.u
Provider Name: Central California Legal Services Provider Contact Name: Nghi Huynh			rvices	Co	ounty(ies): Merced		
			Provi	der Contact Phone: 209	386-1684 Merced 559 5	Provider Contact Email	: nhuynh@centralcallegal
DIVIDUAL RIG	HTS						
G1. Immiç	gration/Naturalization:		2	0	0	0	
G2. Elder	Abuse/Neglect/Exploita	ation:	1	0	0	0	
G3. Other	Individual Rights:		0	0	0	0	
SCELLANEOU							
H1. Estate	Planning/Wills/Trusts	:	14	3	7	0	
H2. Advar	nce Health Care Directi	ves (AHCD):	3	1	3	0	
H3. Financ	cial Powers of Attorney	' :	5	1	5	0	
H4. Other	Miscellaneous:		1	1	0	0	
то	TAL CASES OPENE	O IN QUARTER	: 69		SED IN QUARTER BY		
				TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				26		6	
-	OTAL ESTIMATED C	ACE WORK HO	NUDE EDENT.		20	, 0	
	OTAL ESTIMATED CA		ļ,	541			
		OUTREAC	CH/COMMUNITY EI	DUCATION ACTIVITIES	DATA		
		INFOR	MATION ON SPECI	AL OUTREACH ACTIVIT	TIES		
Date	Location	Type of C	outreach Activity		argeted By	Est # of Est.	
	(If Applicable)			Outreach	l	People Hours Reached	
10/11/16	Gustine, CA		Information on Medicare, Elder Abuse and Estate/Advance Planning		Seniors	30 7.6	
10/24/16	CCLS Merced	VLSP Esta	ate Planning Clinic	Merced (County Seniors	4 2	
	TOTAL # OF	SPECIAL OUT	REACH ACTIVITIES	S IN THE QUARTER:	2		
TOTAL FS	TIMATED # OF SPEC	IAL OUTREAC	H ACTIVITY HOURS	S IN THE QUARTER: 📗	10		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 755-3425 AAA Contact Email: murray-phillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 501

Total Cases Closed in Quarter: 587

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 120 Two or More Races: 65-74: 217 Caucasian: 455 75-84: African American: 119 22 85+: Native American/Native Alaskan: 45 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 501 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 172 Chinese: 3 Female: 329 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 501 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 22 Vietnamese: Homebound: Guamanian: 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 0 501 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE			-				
A1. Bankruptcy/Debt Collection:	21	10	5	6			
A2. Contracts/Warranties:	25	14	6	10			
A3. Other Consumer/Finance:	94	15	35	34			
EMPLOYMENT							
B1. Discrimination:	2	1	0	1			
B2. Other Employment:	4	3	0	1			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13	7	2	4			
C2. Conservatorship:	19	11	3	7			
C3. Other Family:	4	2	1	1			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	4	1	1	1			
D2. Medicare:	10	8	3	1			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	67	34	28	5			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	9	7	9			
E3. Other Housing:	16	12	5	7			
INCOME MAINTENANCE							
F1. Social Security:	21	14	4	5			
F2. Supplemental Security Income (SSI):	4	1	2	1			
F3. Pensions/Retiree Benefits:	3	2	1	0			
F4. Other Income Maintenance:	11	9	3	1			

Fiscal Year: 2016-2017

10/14/2017 Carmel

11/16/2017 | Salinas

11/15/2017 Southern California

Quarter: 2

additor: E								
PSA: 32 AAA Name: Mo	nterey County Area A	Agency on Aging						
AAA Contact Name: Kathleen Murray-	Phillips	AAA Contact Phon	e: 831 755-3425		AAA Contact Email: me	urrayphillipsk@co.moi		
Provider Name: Legal Services to	Provider Name: Legal Services for Seniors			County(ies): Monterey				
Provider Contact Name: Kellie D. I	Morgantini	Provider Contact P	hone: <i>831 899-049</i>	Provider Contact Emai	: kellie@lssmc.net			
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:		0	0	0	0	Ī		
G2. Elder Abuse/Neglect/Exploitation	n:	16	8	6	4	Ī		
G3. Other Individual Rights:		17	8	17	9			
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:		94	30	48	15			
H2. Advance Health Care Directives	(AHCD):	29	7	21	5			
H3. Financial Powers of Attorney:		0	0	0	0	[
H4. Other Miscellaneous:		8	20	19	17			
TOTAL CASES OPENED IN	QUARTER:	501 TOTAL CA	ASES CLOSED IN	QUARTER BY C	ASE CLOSED CODE			
	,	TOTAL CO		AL LIMITED . SERVICES	TOTAL LEGAL REPRESENTATION	-		
			226	217	144			
TOTAL ESTIMATED CASE	WORK HOURS SPE	NT: 1596	-		,			
		la.	OTIVITIES DATA			1		
		IUNITY EDUCATION A						
	INFORMATION C	ON SPECIAL OUTREAC	CH ACTIVITIES					
Date Location (If Applicable)	Type of Outreach A	ctivity	Groups Targeted Outreach	I Ву	Est # of Est. People Hours Reached			
10/11/2017 Big Sur	Big Sur Health Fair		General public, h		200 9			
10/12/2017 Salinas	Hartnell College 4th Appreciation Job Fa Event	n Annual Veterans air & Student Volunteer	General public, s veterans	students &	240 6			
101111001	- 10 11 1							

Seniors

General Public

Business professionals, LSS

supporters & seniors

6

17

30

10

30

100

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 68

Conference

Pacific Meadows Senior Health Fair

LSS, Give & Get Lunch, Community

Outreach and Fundraising Event

Fiscal Year: 2016-2017

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participant	Est. s Hours
10/19/2017	Seaside	CDAC	Community	9	3
10/21/2017	Seaside	CSUMB	Legal Volunteers & Educators	7	5
11/18/2017	Monterey	CANHR	Professionals-Attorneys	35	12
12/2/2017	San Francisco	LAAC	Legal-Aid Professionals	12	4
12/9/2017	Monterey	Senior Co-op	County Senior Provider Executive Directors	/e 5	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 113

Total Cases Closed in Quarter: 120

Total Units of Service for Quarter (Unit=1 Hour): 1031

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 65-74: 43 Caucasian: 84 75-84: African American: 31 20 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 113 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 48 Chinese: Female: 65 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 113 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 67 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 65 Institutionalized: Samoan: 1 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 13 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 29 4 Greatest Economic Need (Minority): Total: 51 113 Greatest Economic Need (Non-Minority): 20 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	13	11	1	0			
A2. Contracts/Warranties:	4	2	0	0			
A3. Other Consumer/Finance:	5	5	0	1			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	3	2	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	6	3	3	1			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	1	0	0	0			
D2. Medicare:	0	0	1	0			
D3. Other Health/Community Based Care:	3	2	1	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	26	23	1	2			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	4	2	0			
E3. Other Housing:	10	8	0	0			
INCOME MAINTENANCE							
F1. Social Security:	5	6	0	1			
F2. Supplemental Security Income (SSI):	8	8	0	2			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	4	3	0	1			

Fiscal Year: 2016-2017

Quarter: 2

PSA: 33 AAA Name: Kern County Aging &	Adult Servic	es				
AAA Contact Name: Mayte Olivas	AAA C	Contact Phone	e: <i>661-868</i>	-0938	AAA Contact Email: oli	vasm@co.kern.ca.us
Provider Name: Greater Bakersfield Legal Assistat	ice, Inc.		Co	unty(ies): Kern		
Provider Contact Name: Danita Melton	Provid	ler Contact Ph	none: <i>661-3</i>	34-4669	Provider Contact Email	: dmelton@gbla.org
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0		0	0	0	•
G2. Elder Abuse/Neglect/Exploitation:	5		2	3	1	•
G3. Other Individual Rights:	1		1	2	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	4		4	1	0	
H2. Advance Health Care Directives (AHCD):	3		1	2	0	
H3. Financial Powers of Attorney:	7		1	8	0	
H4. Other Miscellaneous:	0		0	0	0	
TOTAL CASES OPENED IN QUARTER:	113	TOTAL CA	SES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
·		TOTAL COL		TOTAL LIMITED	TOTAL LEGAL	1
		AND AD\		ADD. SERVICES	REPRESENTATION	<u>.</u>
			86	25	9	
TOTAL ESTIMATED CASE WORK HOURS S	PENT:	1017				
OUTREACH/COM	IMUNITY ED	UCATION AC	TIVITIES D	DATA		
INFORMATION	I ON SPECIA	AL OUTREAC	H ACTIVITI	ES		
Date Location Type of Outreach (If Applicable)	Activity		Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
10/06/2016 Arvin/Lamont, CA Provided informa provided by GBL Guardianship Cal distributed broch the South Valley Arvin/Lamont/We Meeting.	A's Seniors La egiver Project ures for both Neighborhood	w Center & t and projects at d		vice Providers of Kern Senior Population	50 3	
Provided information provided by GBL Guardianship Cardistributed broch Lake Isabella Far	A's Seniors La egiver Project ures for both	w Center & t and projects at	Kern Cou	nty's Senior Population	6 7.5	

Fiscal Year: 2016-2017

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

11/16/2016 Taft, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Taft Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	15	2
12/28/2016 Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Taft Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	75	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14